

# Reliable Decision Support using Counterfactual Models

**Suchi Saria**

Assistant Professor

Computer Science, Applied Math & Stats  
and Health Policy

Institute for Computational Medicine

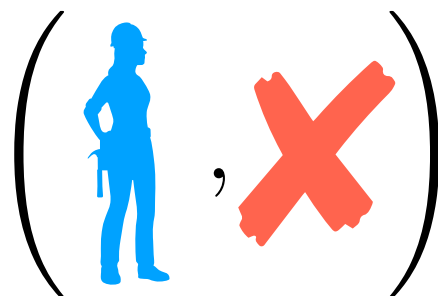
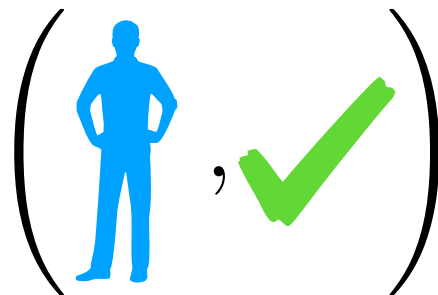
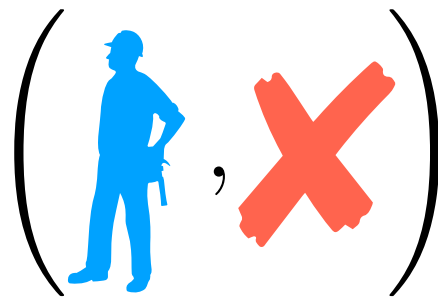
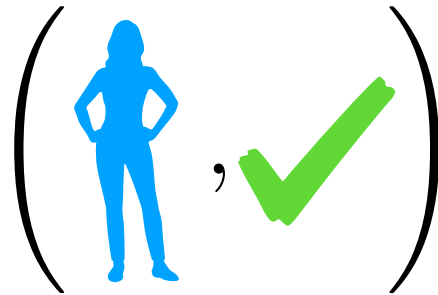
**w/ Peter Schulam**, PhD candidate



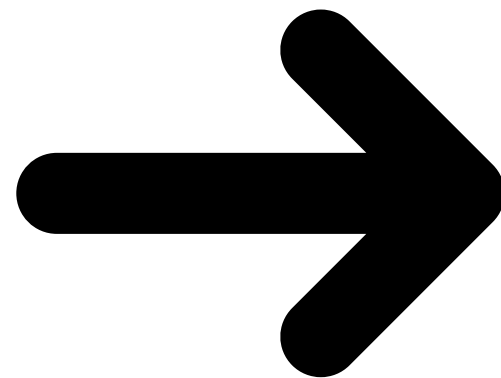
# Example: Customer Churn

$$P\left(\text{Cancels Account} \mid \text{Customer}\right)$$

# Example: Customer Churn

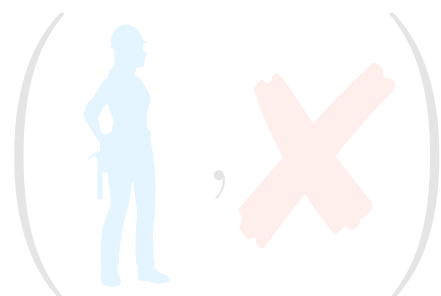
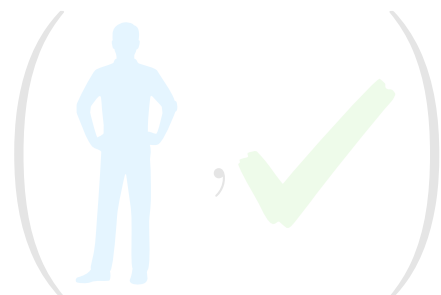
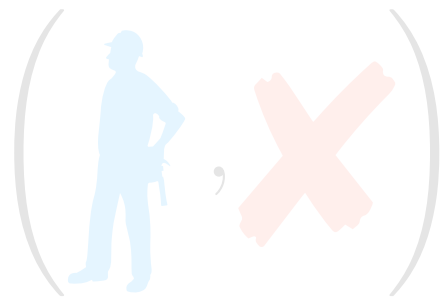
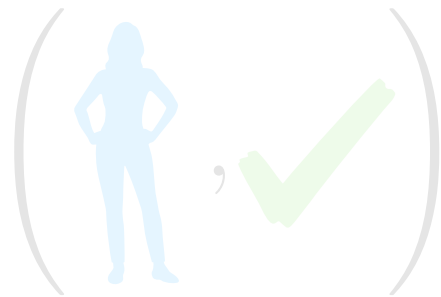


Supervised  
Learning

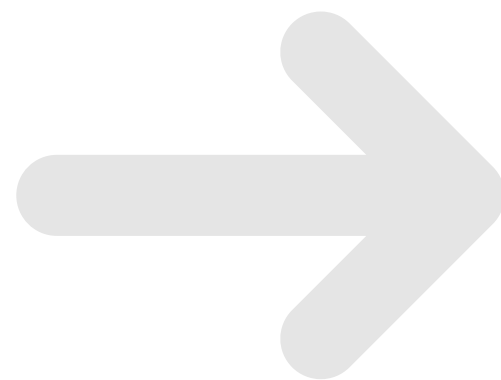


$\hat{P}$

# Example: Customer Churn



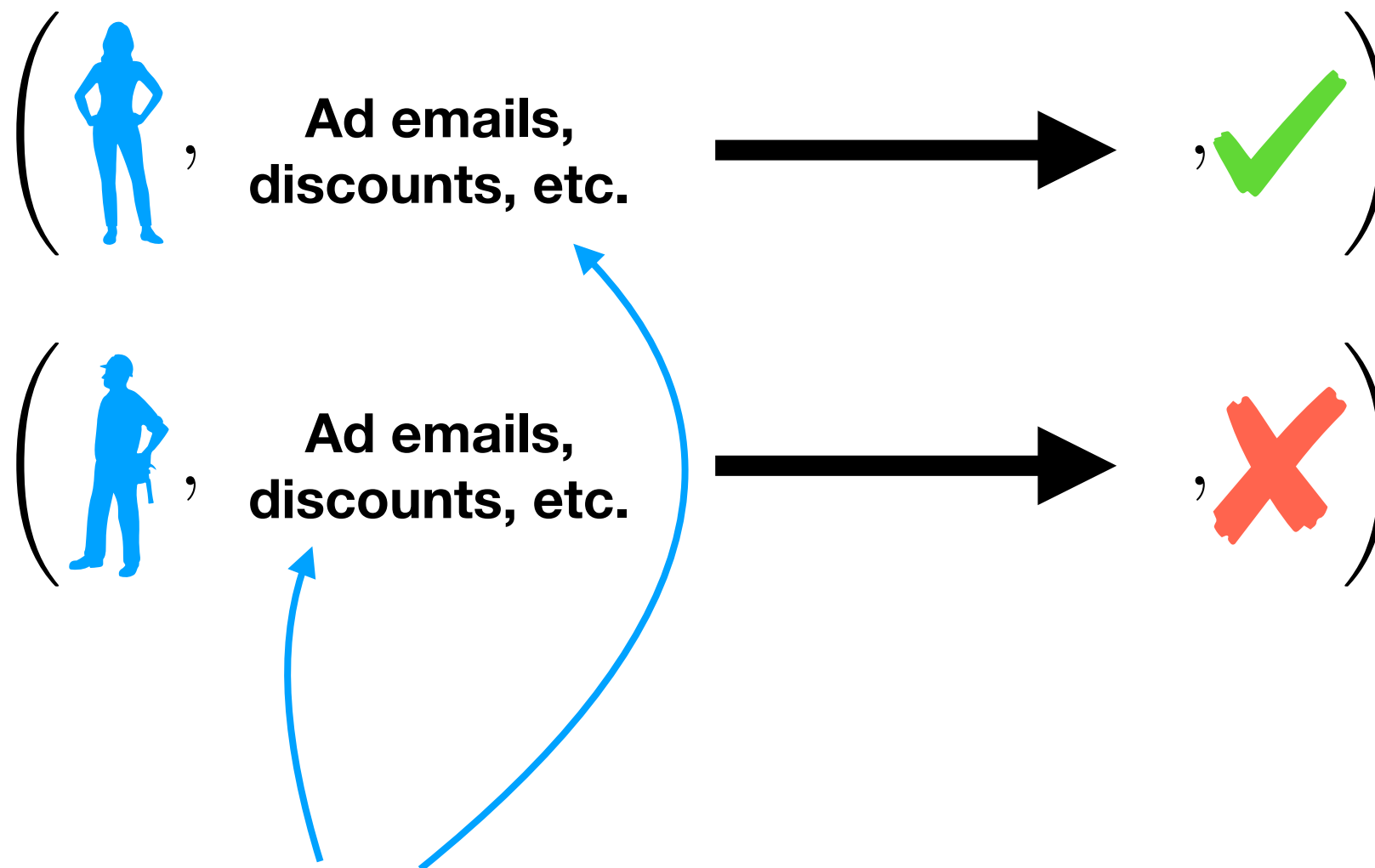
Supervised  
Learning



$\hat{P}$

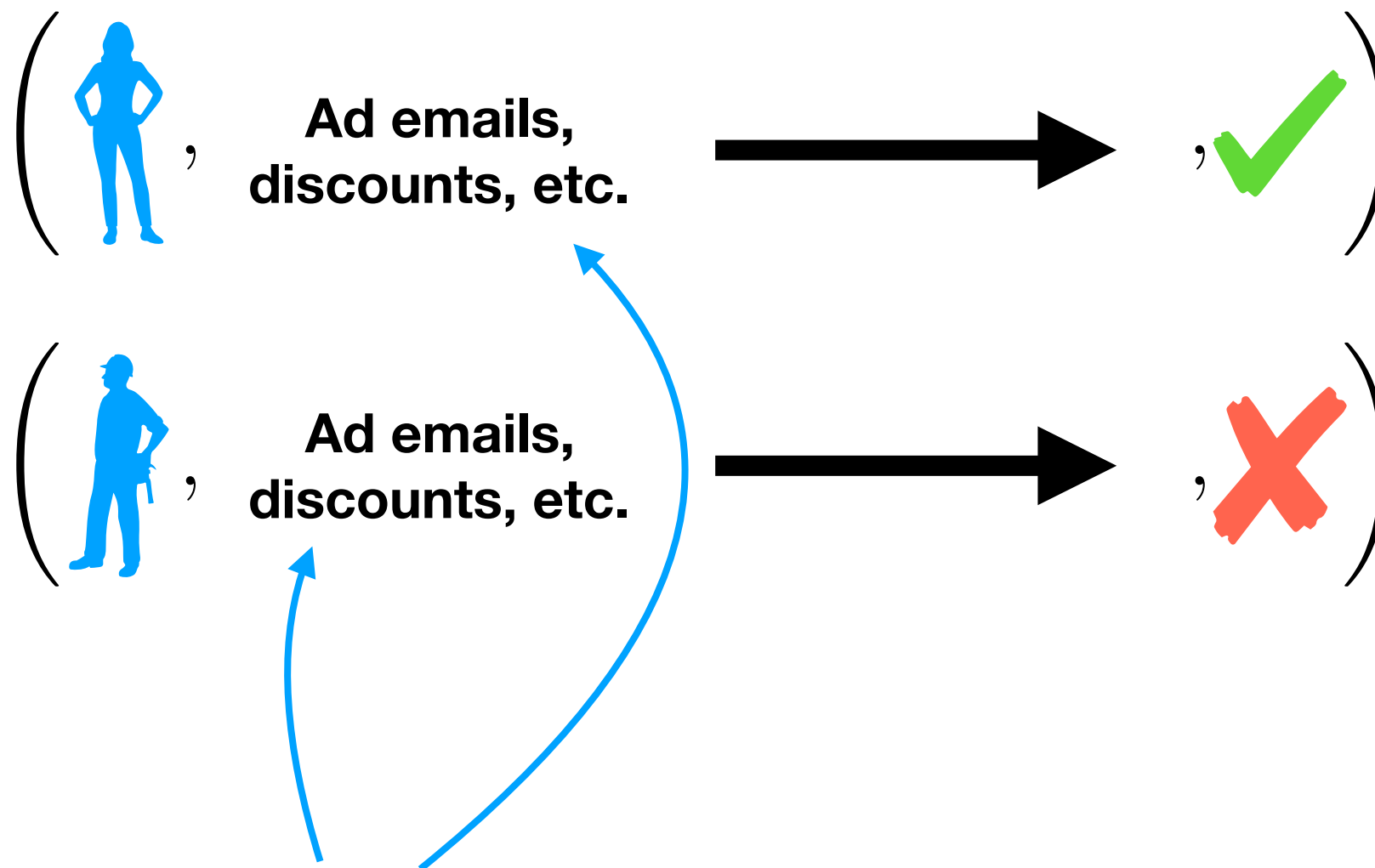
**Supervised ML models can be biased  
for decision-making problems!**

# Why?



**Past actions determined by  
some policy.**

# Why?



**Actions determined by a policy  
based on your learned model  $\hat{P}$**

# Why?

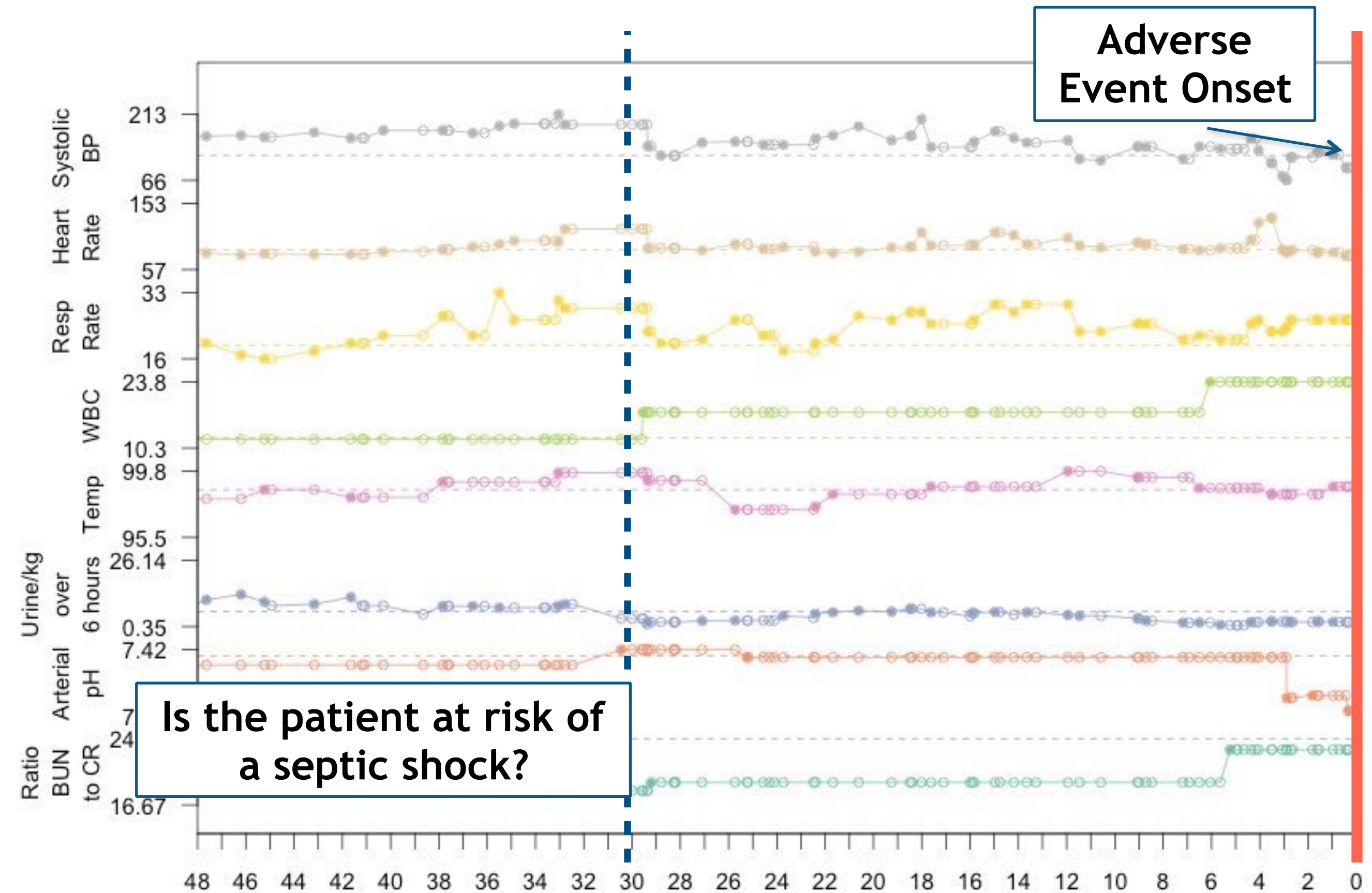
$$P \left( \text{Cancels Account} \mid \text{👤}, \pi_{\text{train}} \right)$$

$\neq$

$$P \left( \text{Cancels Account} \mid \text{👤}, \pi_{\text{test}}(\hat{P}) \right)$$

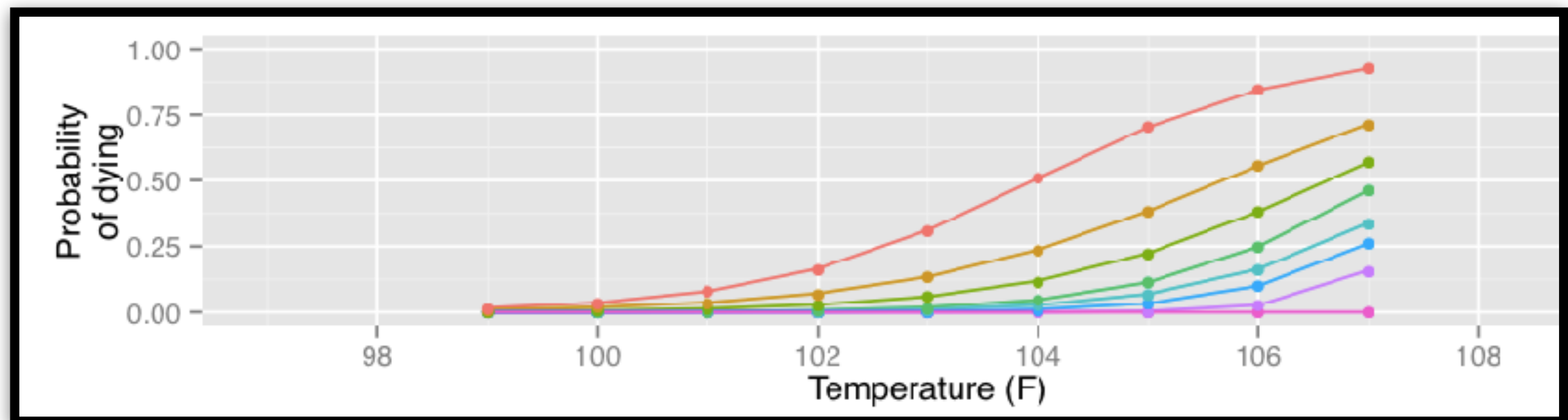
Supervised ML leads to models that are **unstable** to shifts in the policy between the train and test

# Example: Risk Monitoring





- Rise in Temperature and Rise in WBC are indicators of sepsis and death
- But, doctors in H1 aggressively treat patients with high temperature
- As doctors treat more aggressively, supervised learning model learns **high temperature is associated with low risk.**



Treat based on  
temp

Treat based on  
WBC


Scenario	$\rho_T^{\text{train}}$	$\rho_{\text{WBC}}^{\text{train}}$	$\rho_T^{\text{test}}$	$\rho_{\text{WBC}}^{\text{test}}$	Logistic Regression
#1	0	0	0	0	0.974
#2	0.1	0	0.1	0	0.978
#3	0.1	0	0	0	0.963
#4	0.3	0	0	0	0.769
#5	0.3	0	0	0.3	0.510

Increasing **discrepancy** in  
physician prescription behavior  
in train vs. test **environment**

Predictive model trained using classical supervised ML creates  
unsafe scenarios where sick patients are overlooked.

# Run an experiment: observe outcome under diff scenarios

- Clone the customer; give a 10% and 20% discount code to each clone
- Choose the outcome that has the better outcome

$$\left\{ \boxed{Y(d_{10})}, Y(d_{20}) \right\}$$


Outcome under 10% discount.

# Run an experiment: observe outcome under diff scenarios

- Clone the customer; give a 10% and 20% discount code to each clone
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$$\left\{ Y(d_{10}) , Y(d_{20}) \right\}$$



Outcome under 20% discount.

# Can we learn models of these outcomes from observational data?

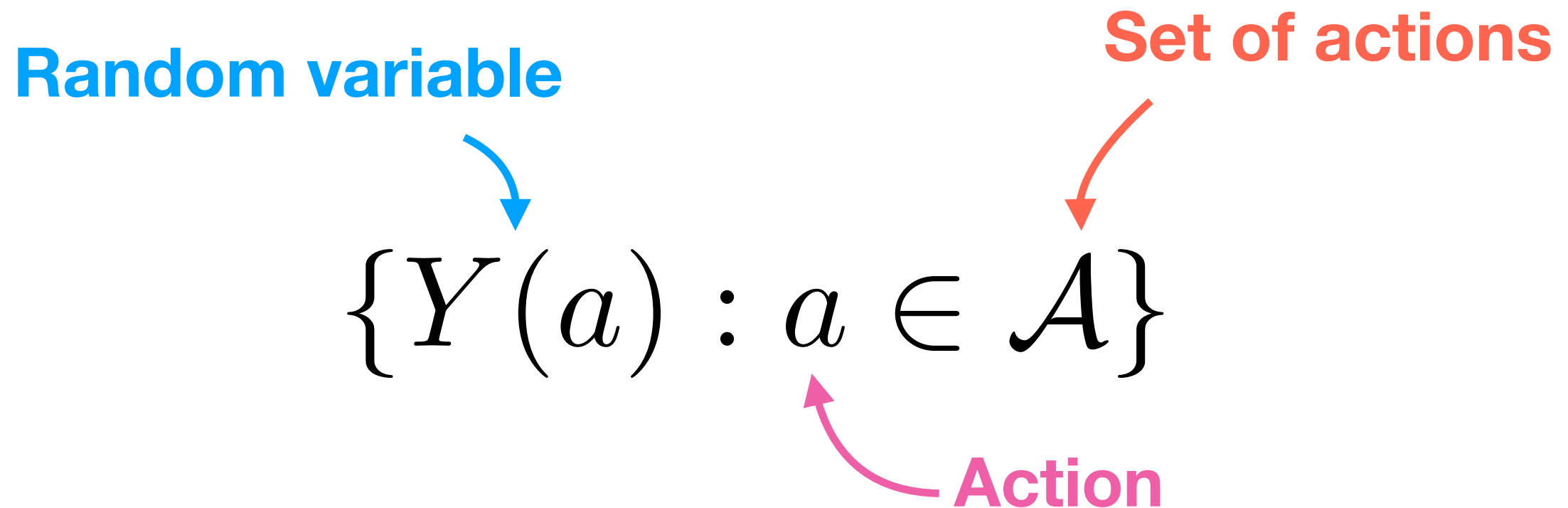
- Factual: outcome observed in the data

vs.

- Counterfactual: outcome is unobserved

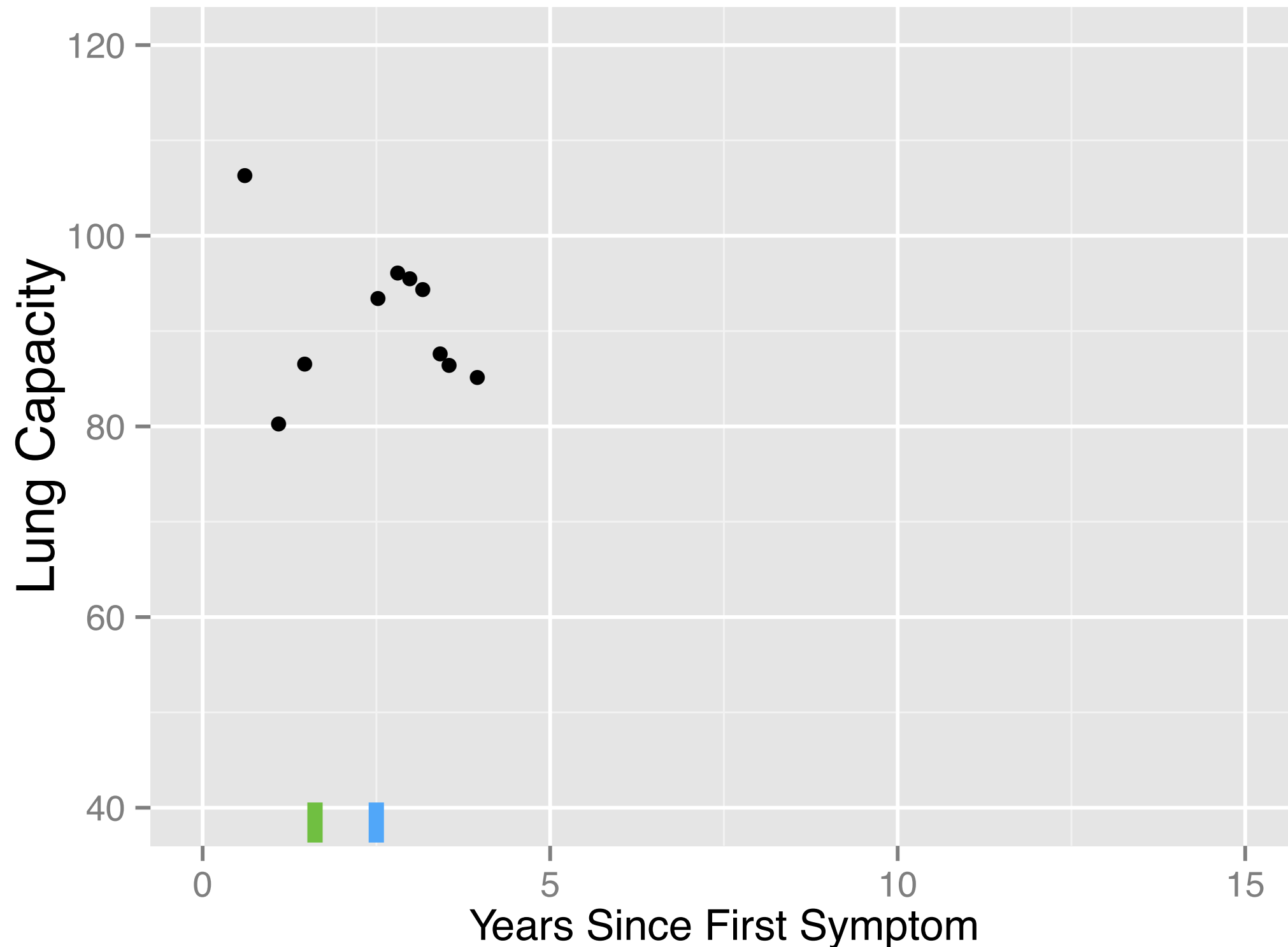
$$\left\{ \boxed{Y(d_{10})}, \boxed{Y(d_{20})} \right\}$$

# Potential Outcomes

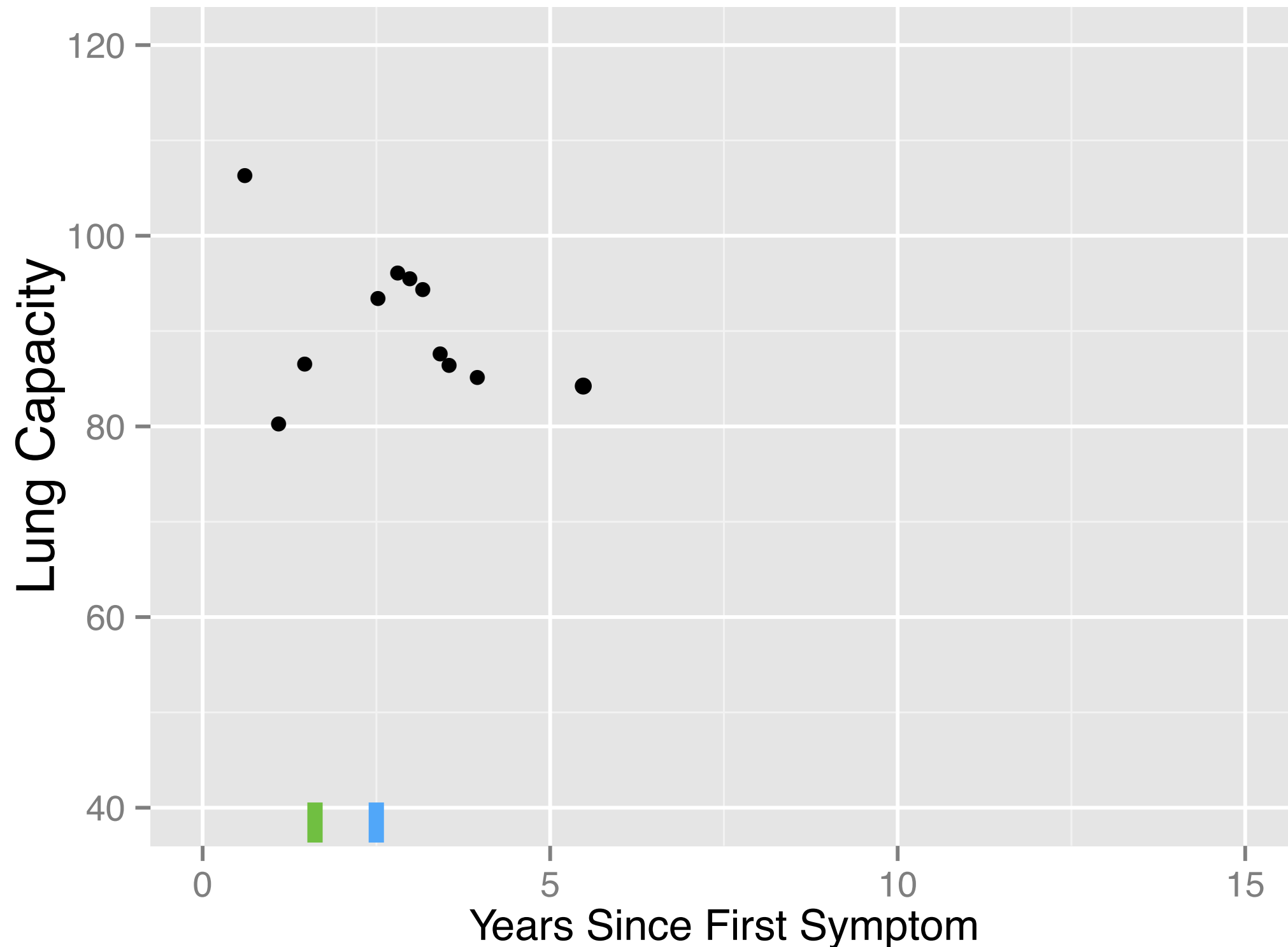


**Potential outcomes model the observed outcome under each possible action (or intervention)**

# Sequential Decisions in Continuous-Time

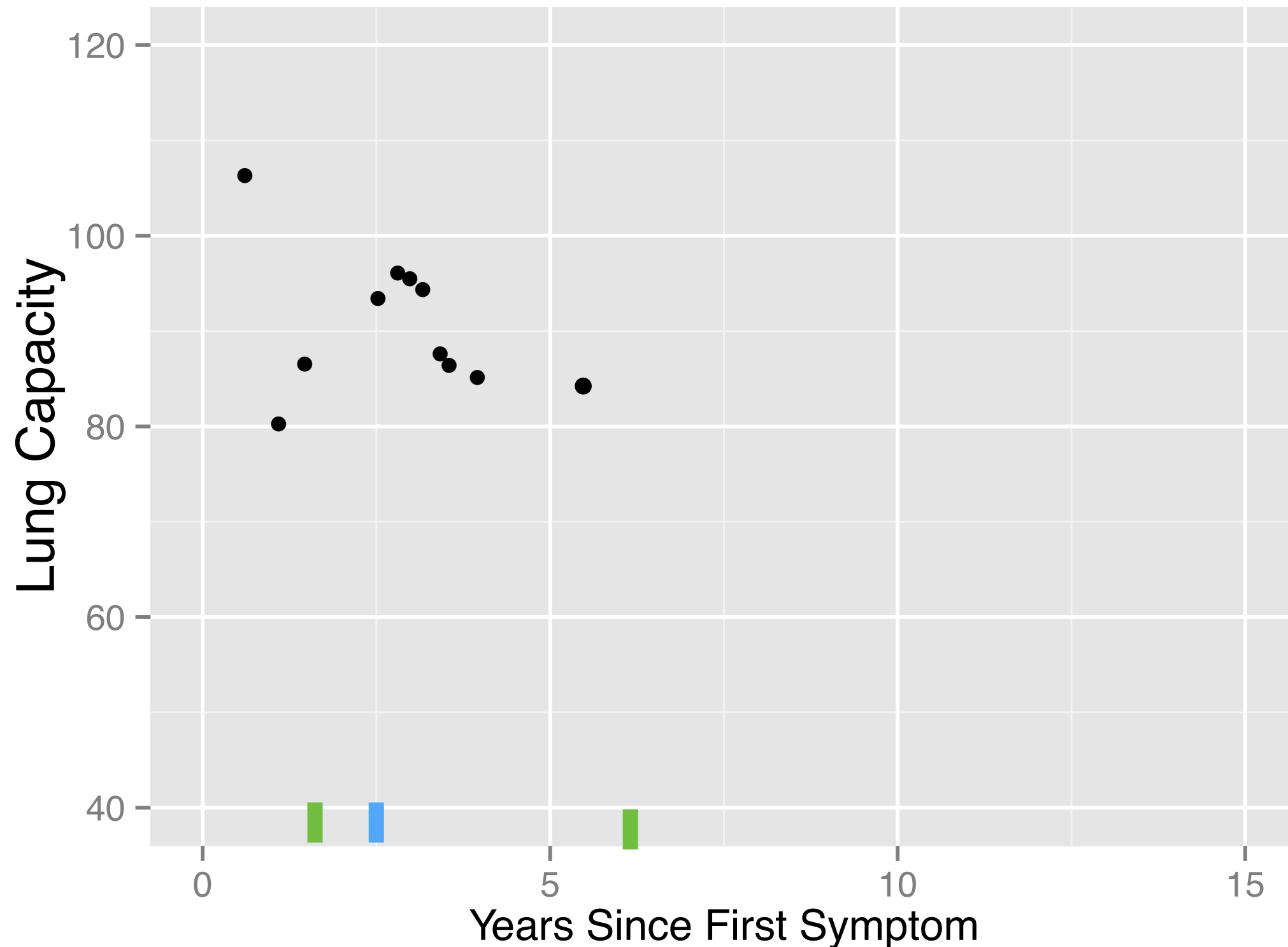


# Sequential Decisions in Continuous-Time

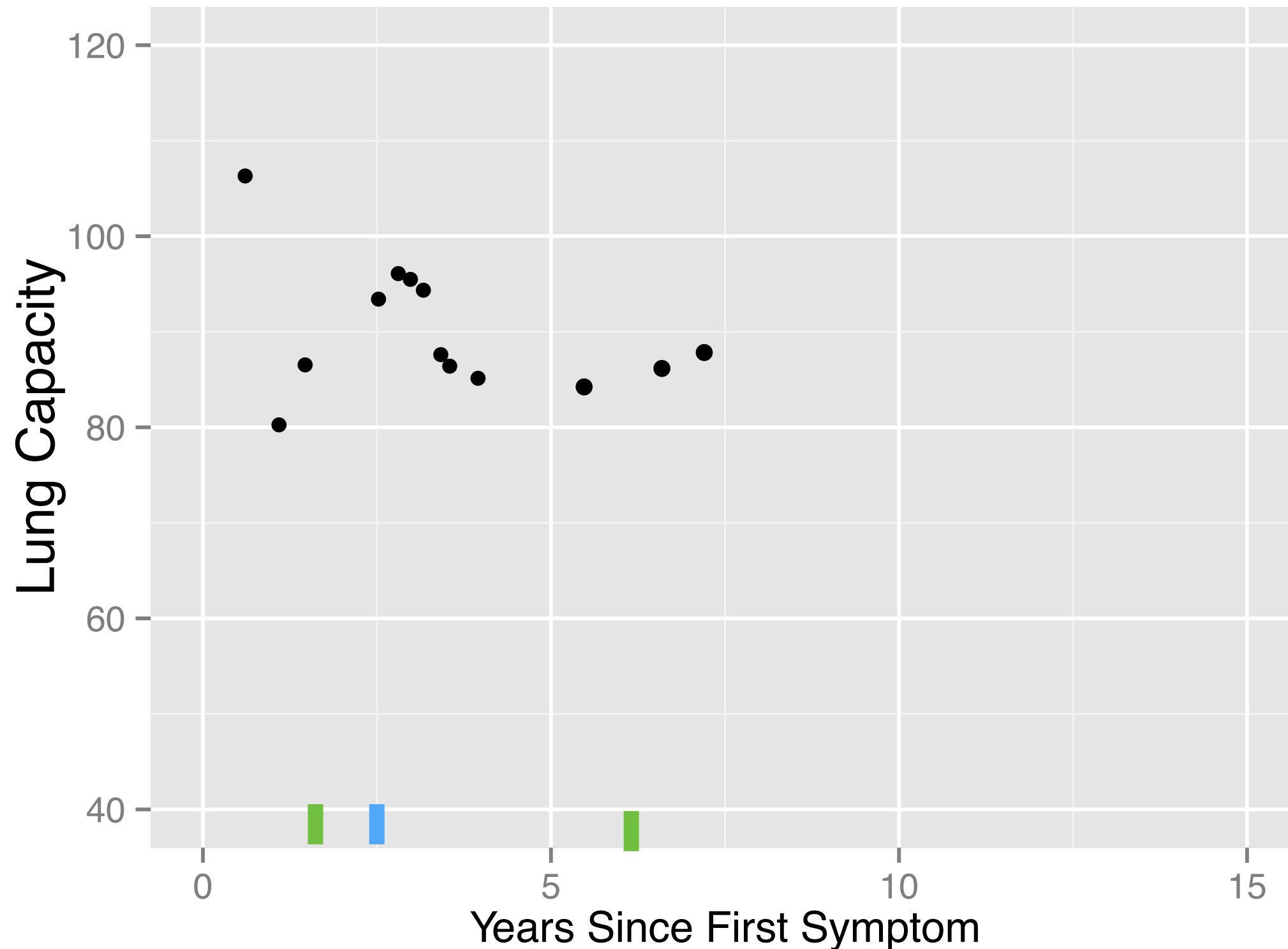




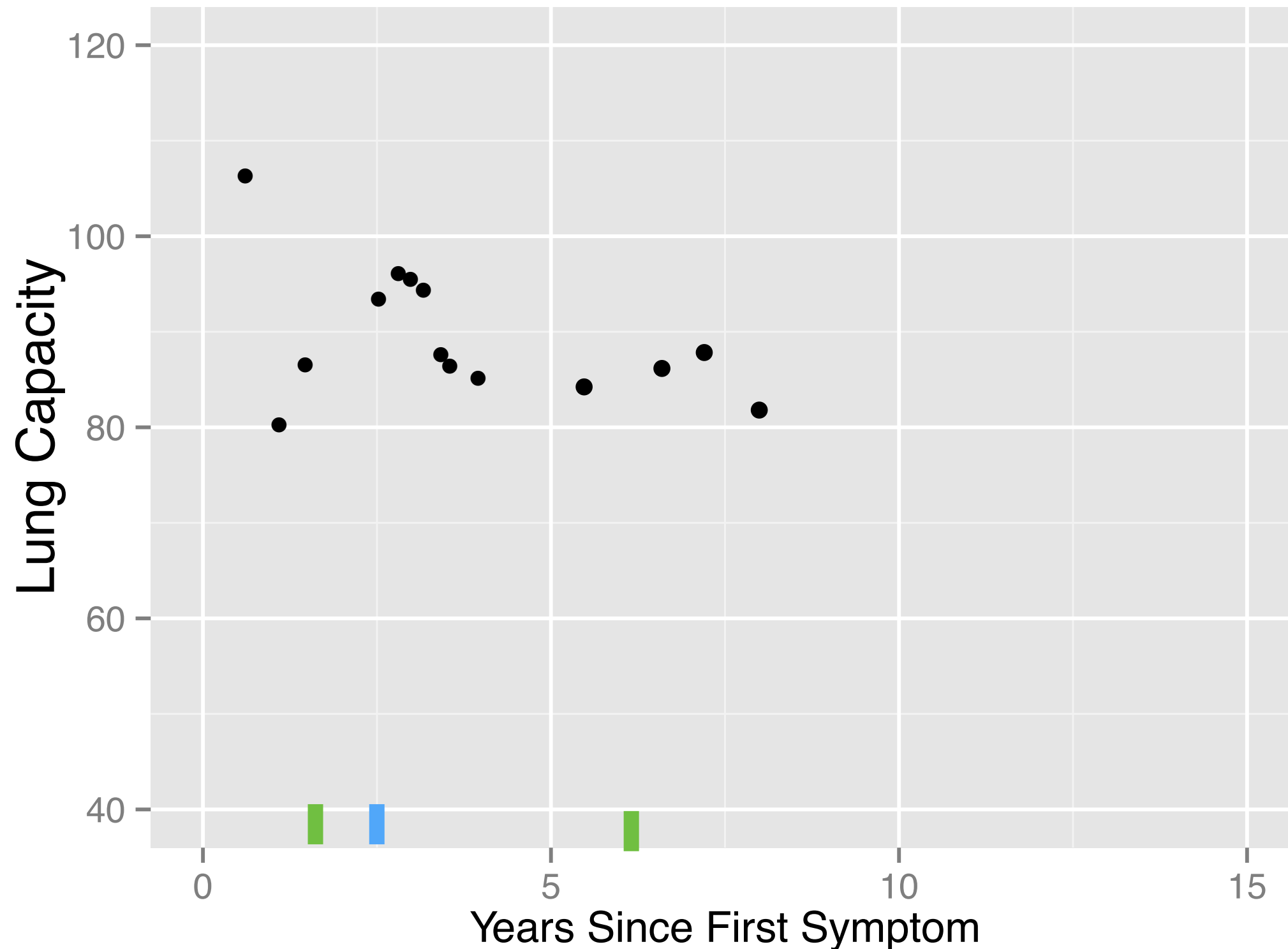
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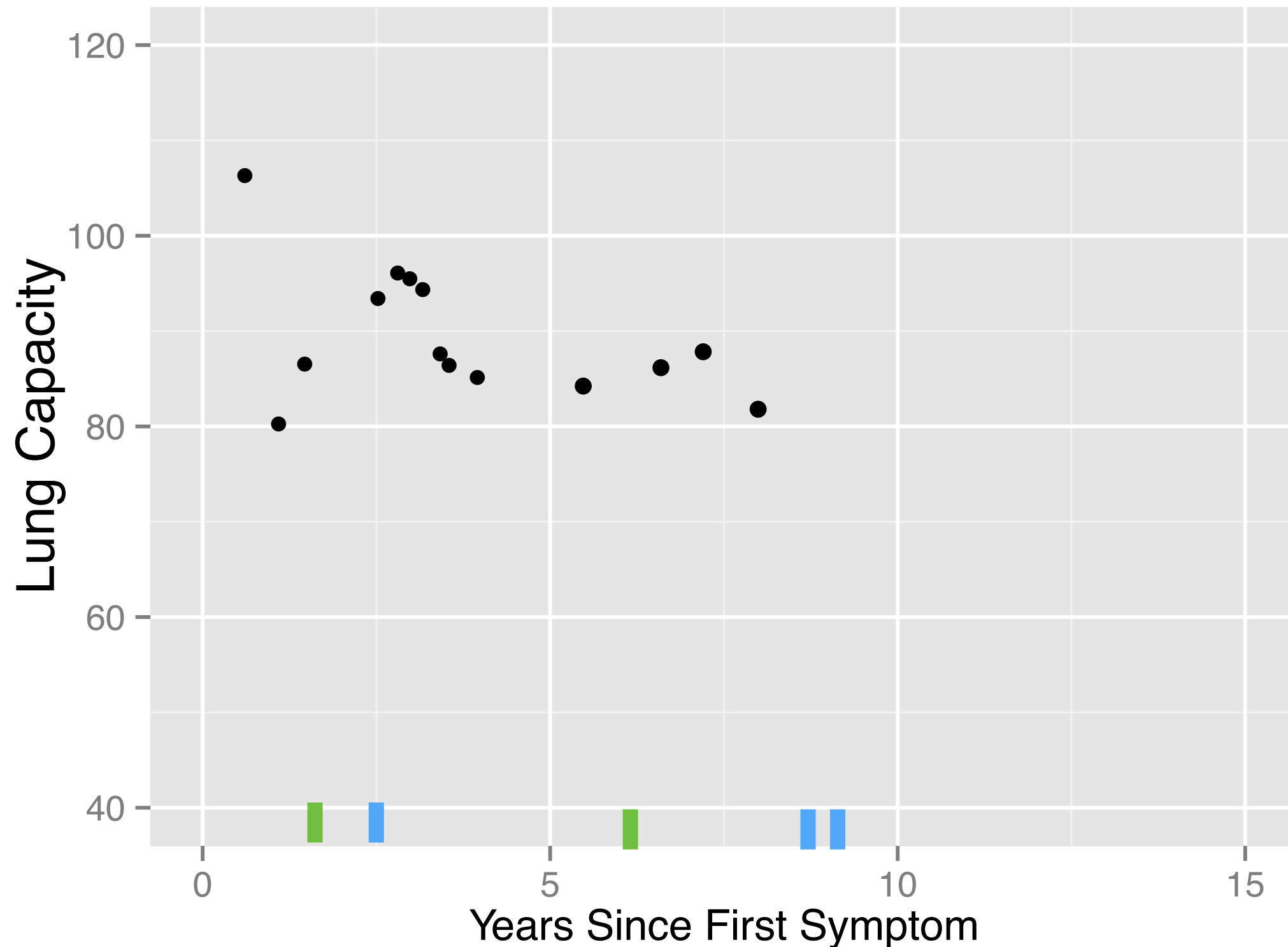
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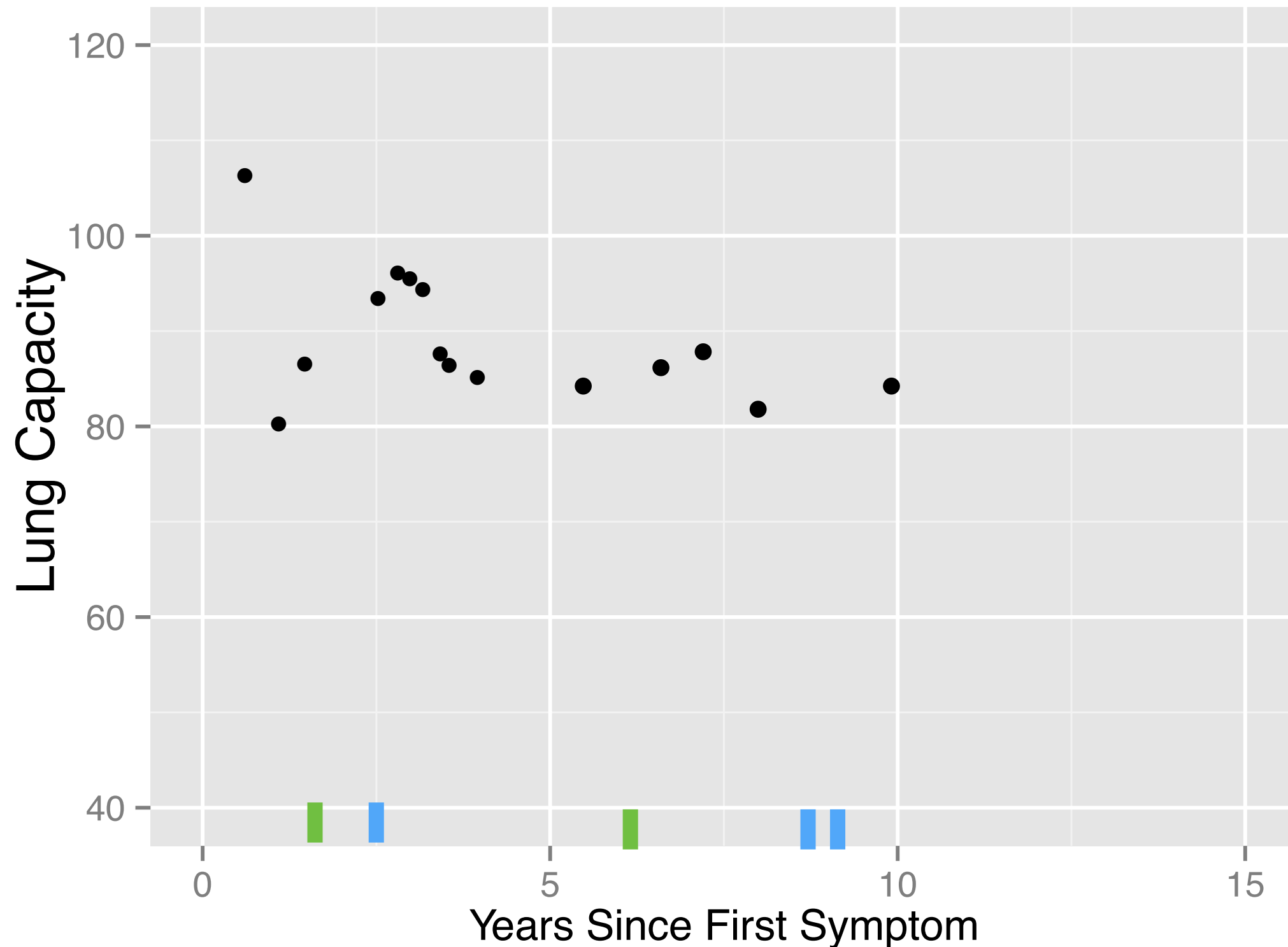
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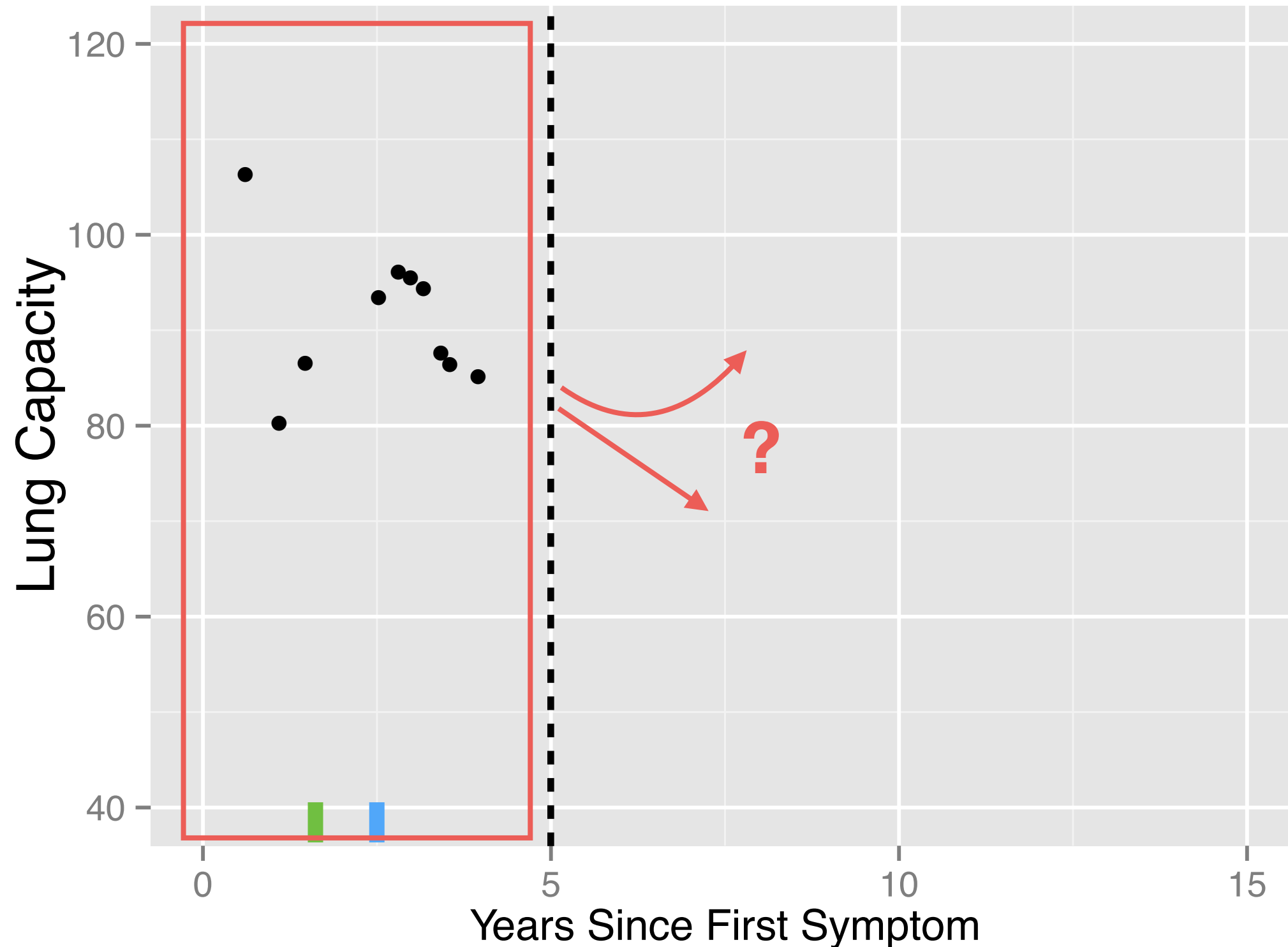
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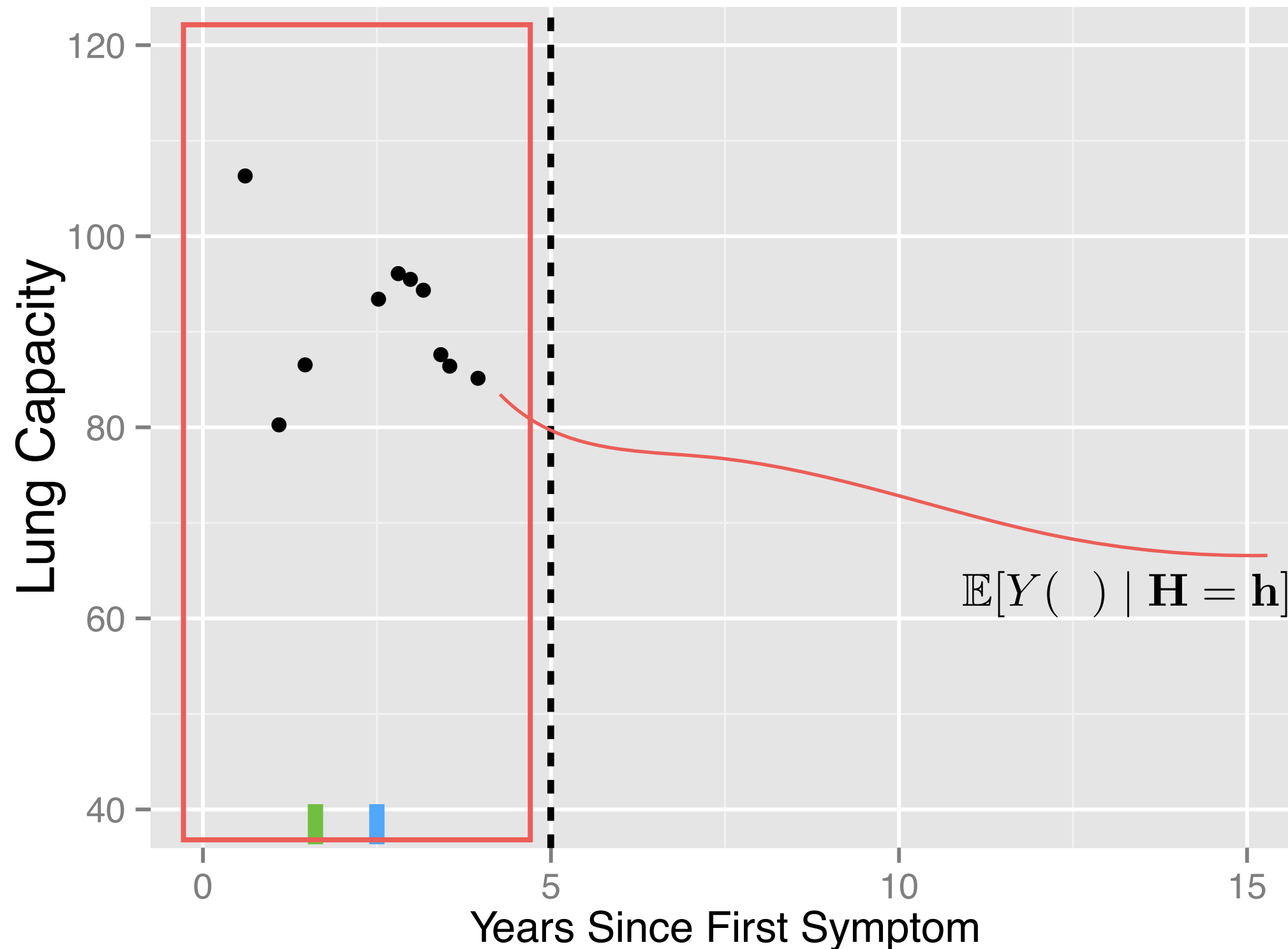
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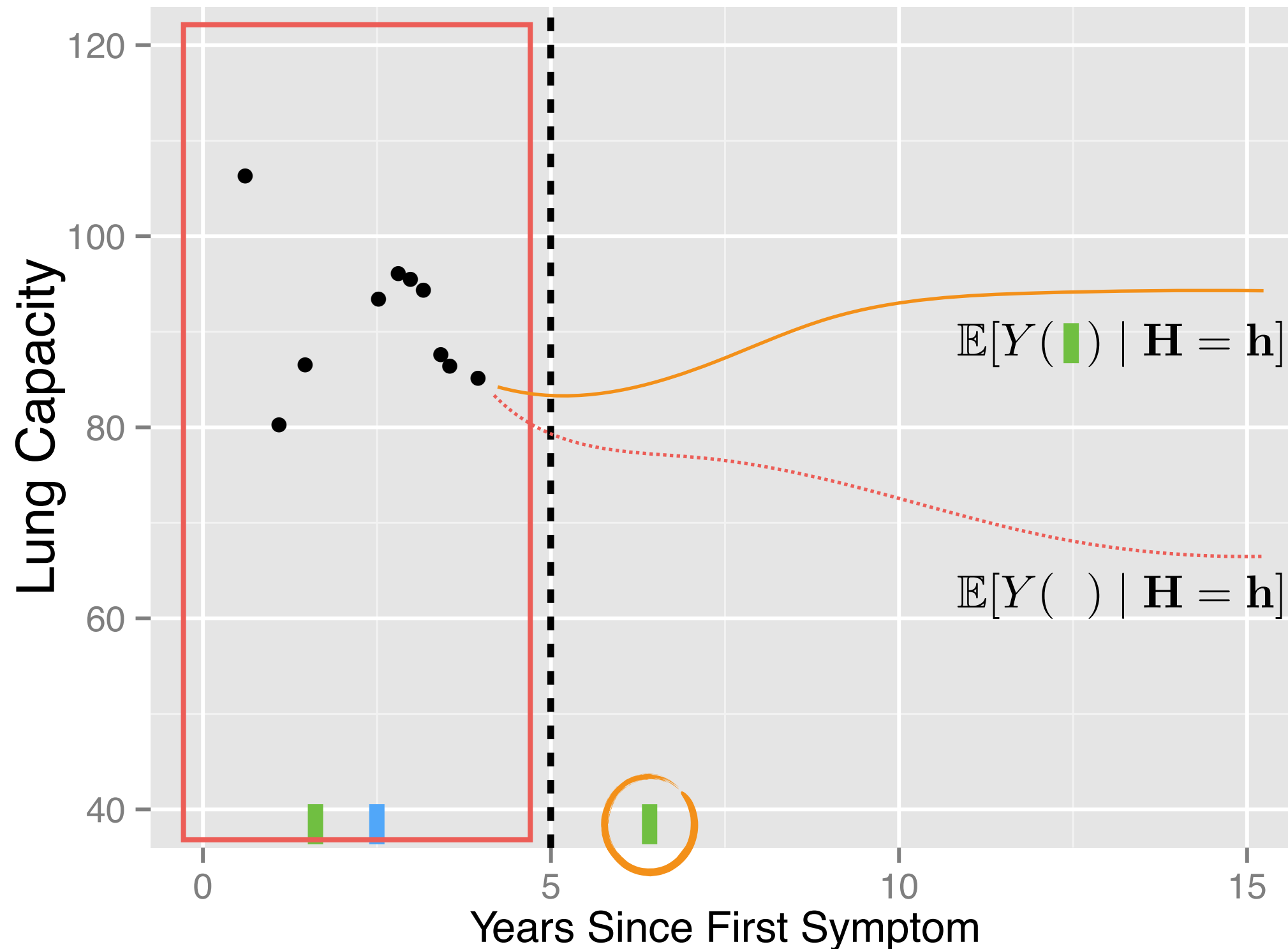
# Counterfactual GP



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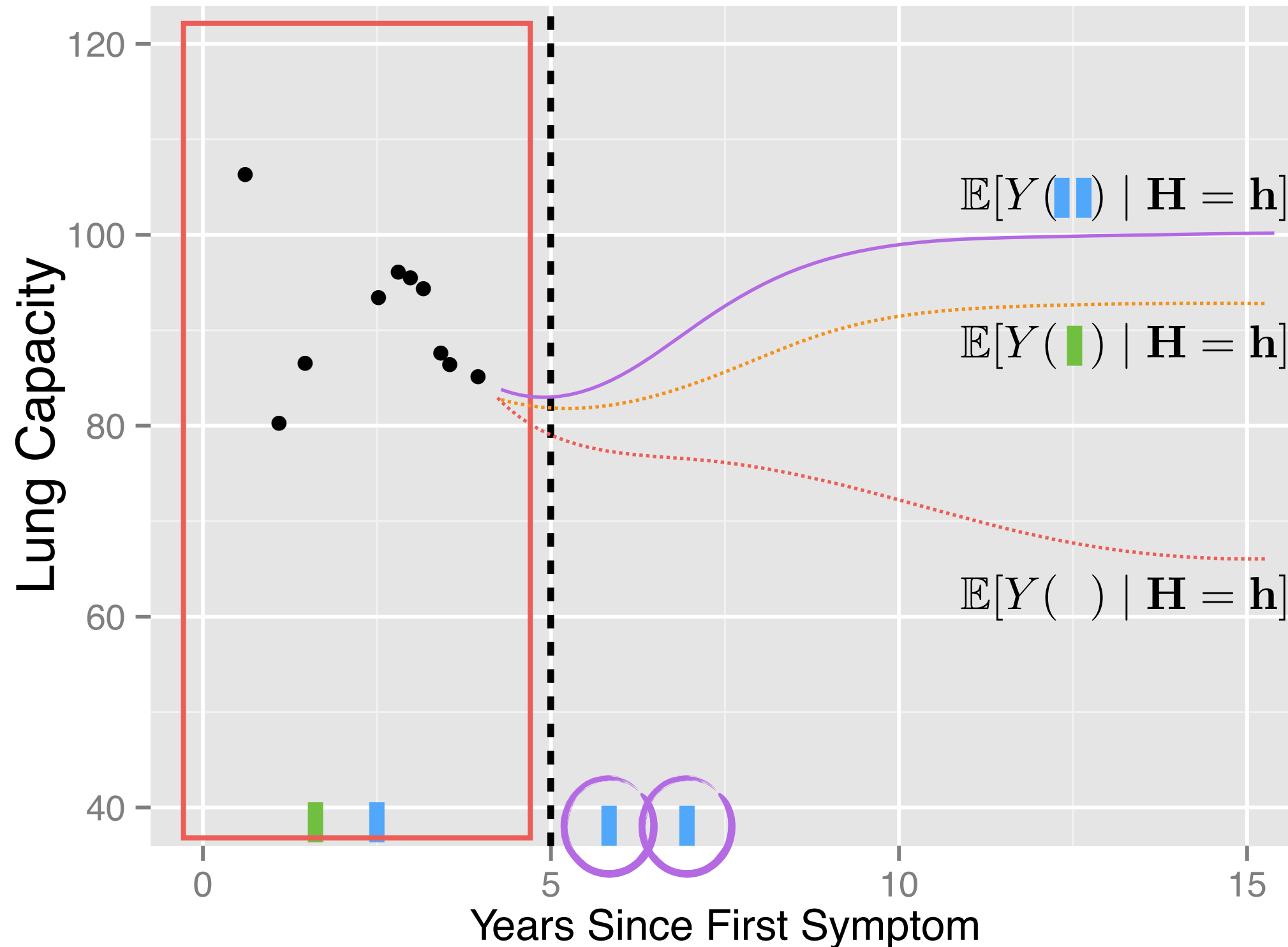


# Counterfactual GP





# Counterfactual GP



# Related Work

- Counterfactual models: See Schulam and Saria, NIPS 2017 for discussion of related work. **Schulam Saria, 2017**

**Brodersen et al., 2015**

ads; single intervention

**Bottou et al., 2013**

**Taubman et al., 2009**

epidemiology; multiple sequential interventions

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**Xu, Xu, Saria, 2016**

sparse, irregularly sampled  
longitudinal data; functional outcomes

**Lok et al., 2008**

- Off-policy evaluation: Re-weighting to evaluate reward for a policy when learning from offline data.

e.g. **Dudik et al., 2011**

**Jiang and Li, 2016**

**Paduraru et al. 2013**

# Critical Assumptions

- To learn the potential outcome models, we will use three important assumptions:
- (1) Consistency
  - Links observed outcomes to potential outcomes
- (2) Treatment Positivity
  - Ensures that we can learn potential outcome models
- (3) No unmeasured confounders (NUC)
  - Ensures that we do not learn biased models

# (1) Consistency

- Consider a dataset containing observed outcomes, observed treatments, and covariates:

$$\{y_i, a_i, \mathbf{x}_i\}_{i=1}^n$$

- E.g.: blood pressure, exercise, BMI
- Consistency allows us to replace the observed response with the potential outcome of the observed treatment

$$Y \triangleq Y(a) \mid A = a$$

- Under consistency our dataset satisfies

$$\{y_i, a_i, \mathbf{x}_i\}_{i=1}^n \triangleq \{y_i(a_i), a_i, \mathbf{x}_i\}_{i=1}^n$$

## (2) Positivity

- When working with observational data, for any set of covariates  $\mathbf{X}$  we need to **assume a non-zero probability of seeing each treatment**
- Otherwise, in general, cannot learn a conditional model of the potential outcomes given those covariates
- Formally, we assume that

$$P_{\text{Obs}}(A = a \mid \mathbf{X} = \mathbf{x}) > 0 \quad \forall a \in \mathcal{A}, \forall \mathbf{x} \in \mathcal{X}$$

### (3) No Unmeasured Confounders (NUC)

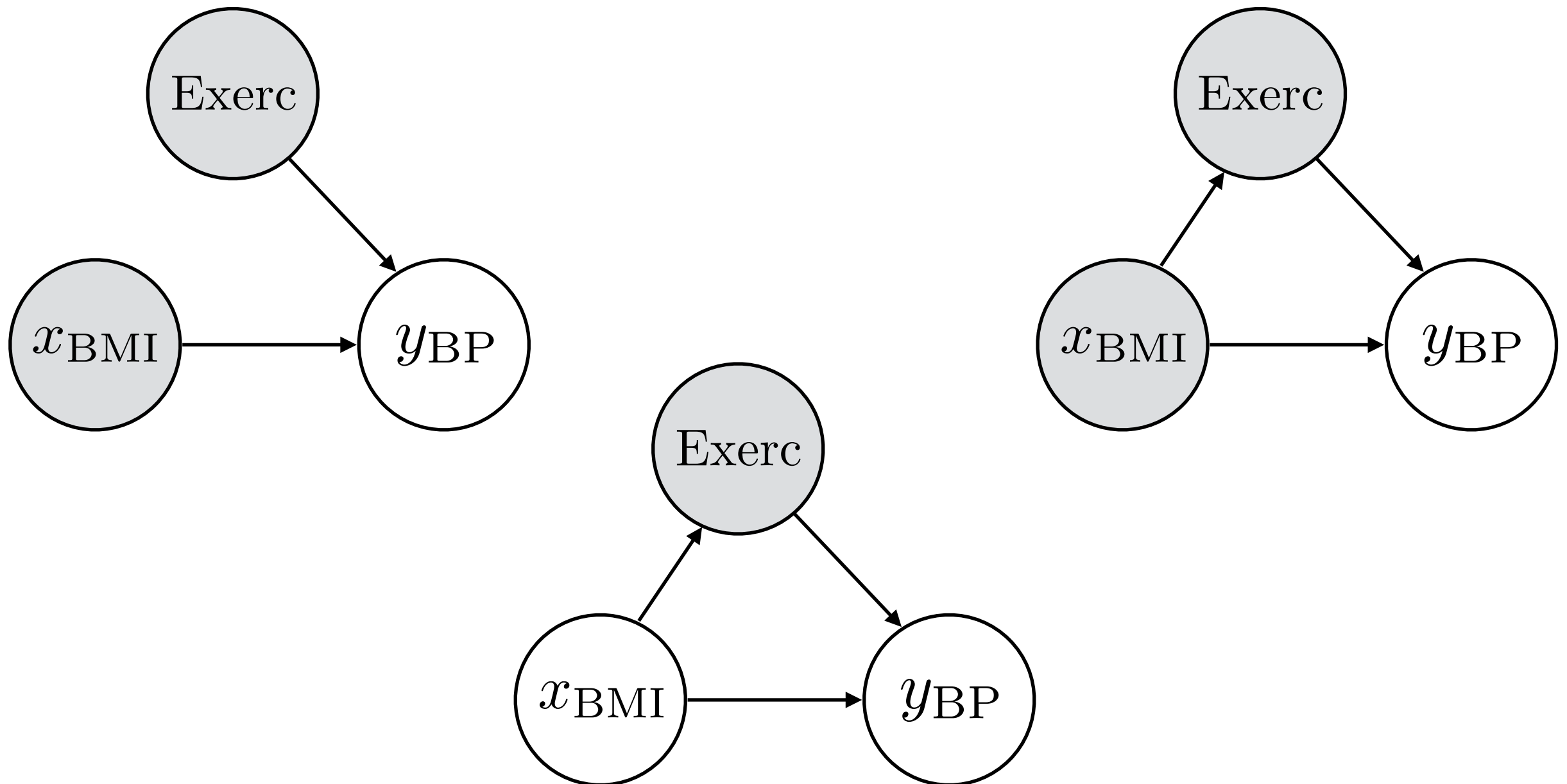
- Formally, NUC is an statistical independence assertion:

$$Y(a) \perp A \mid \mathbf{X} = \mathbf{x} : \forall a \in \mathcal{A}, \forall \mathbf{x} \in \mathcal{X}$$

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# Learning Potential Outcome Models

- Assumptions allow estimation of potential outcomes from (observational) data:

$$\begin{aligned} P(Y(a) \mid \mathbf{X} = \mathbf{x}) &= P(Y(a) \mid \mathbf{X} = \mathbf{x}, A = a) \quad (\text{A3}) \\ &= P(Y \mid \mathbf{X} = \mathbf{x}, A = a) \quad (\text{A1}) \end{aligned}$$

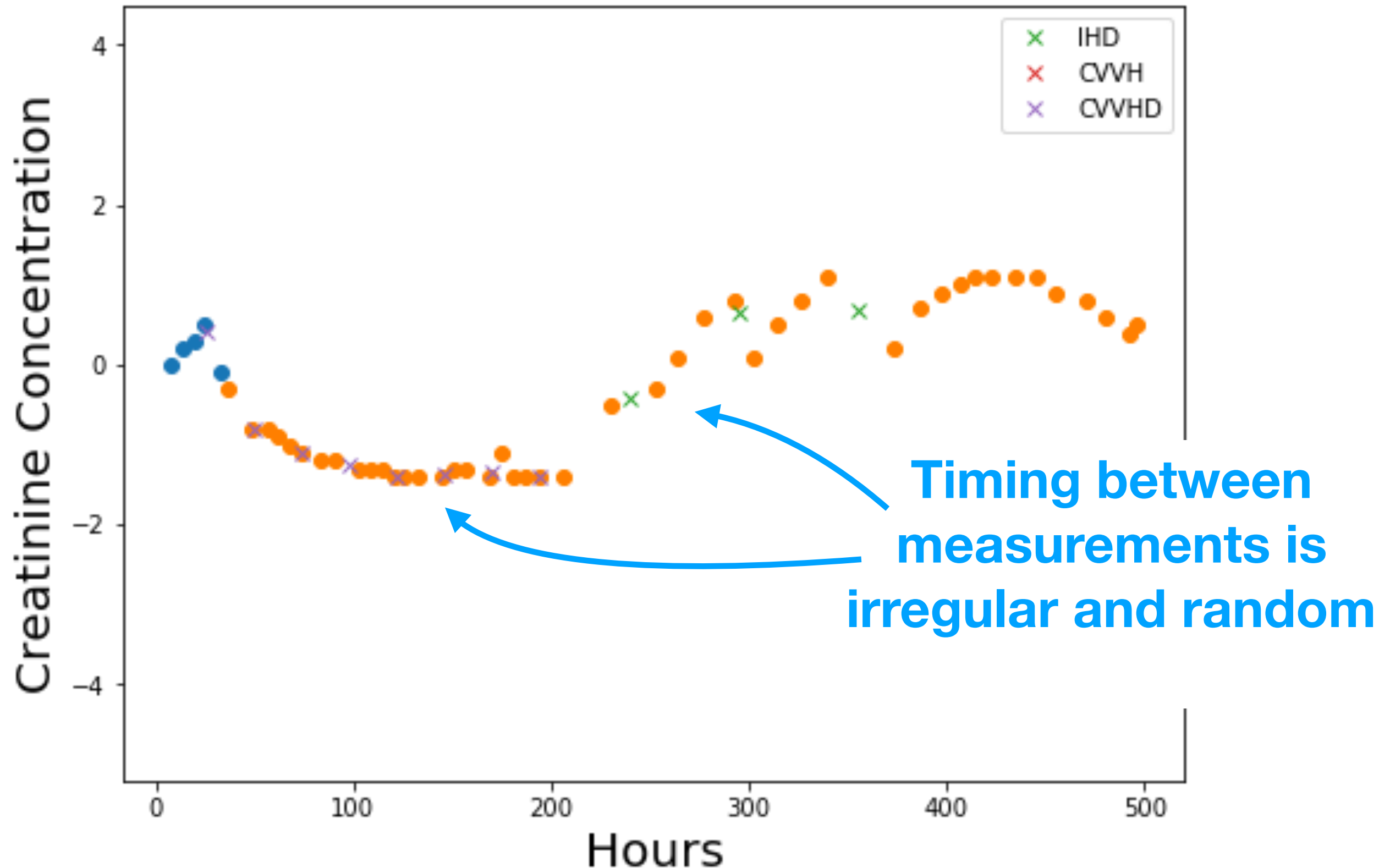
**Estimation requires a statistical model for estimating conditionals**

- To simulate data from a new policy, we need to learn the potential outcome models
- If we have an observational dataset where assumptions 1-3 hold, then this is possible!

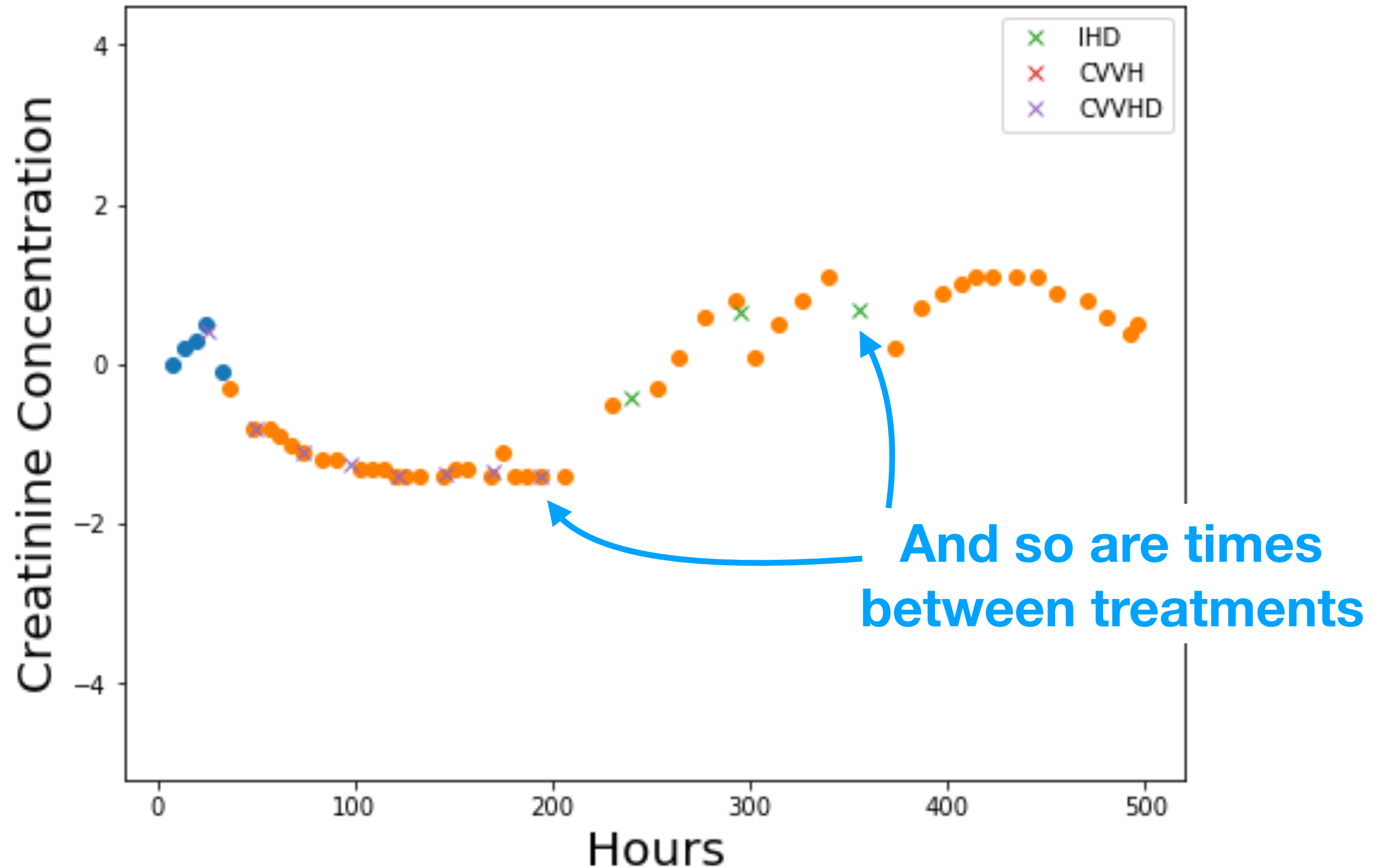


# Observational Traces

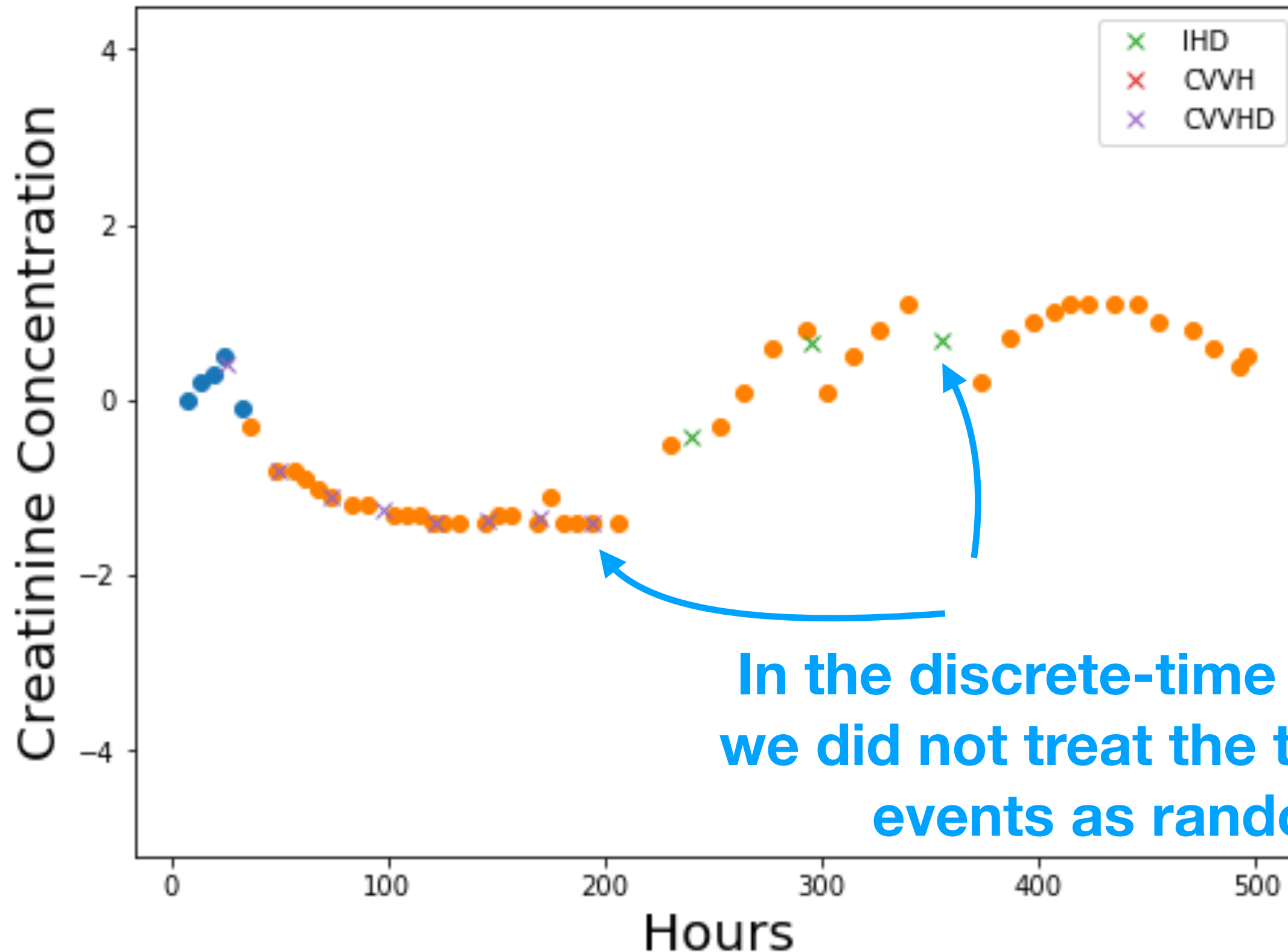
- Creatinine is a test used to measure kidney function.



# Observational Traces



# Challenges w/ Observational Traces



**In the discrete-time setting,  
we did not treat the timing of  
events as random**


# Counterfactual GP

- Collection of Gaussian processes

$$\left\{ \{Y_t(\mathbf{a}) : t \in [0, \tau]\} : \mathbf{a} \in \mathcal{C} \right\}$$

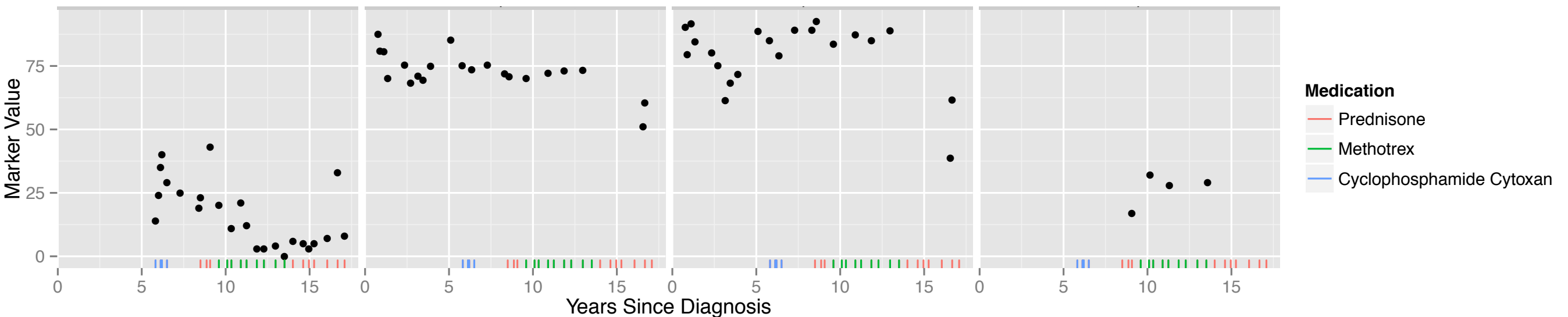


Fixed time period



Set of finite  
sequences of  
actions

# Learning from Observational Traces



$$\mathcal{D} \triangleq \left\{ \mathbf{h}_i = \left\{ (t_{ij}, y_{ij}, a_{ij}) \right\}_{j=1}^{n_i} \right\}_{i=1}^m$$

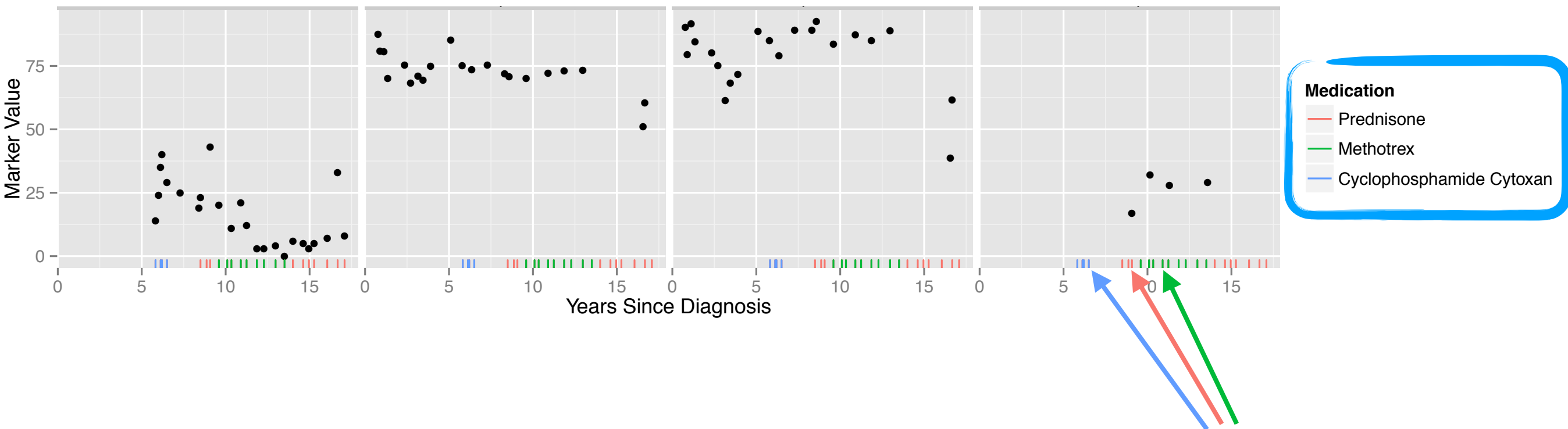
# Learning from Observational Traces



$$\mathcal{D} \triangleq \left\{ \mathbf{h}_i = \left\{ (t_{ij}, y_{ij}, a_{ij}) \right\}_{j=1}^{n_i} \right\}_{i=1}^m$$

**Treatments administered  
according to unknown policy  
(i.e. not an RCT)**

# Learning from Observational Traces



$$\mathcal{D} \triangleq \left\{ \mathbf{h}_i = \left\{ (t_{ij}, y_{ij}, a_{ij}) \right\}_{j=1}^{n_i} \right\}_{i=1}^m$$

**Learning is especially difficult  
because there is time-  
dependent *feedback* between  
actions and outcomes**

# Learning Models from Observational Traces

- Road map:
  - (1) Establish assumptions that connect probabilistic of observational traces to *target counterfactual model*
  - (2) Posit probabilistic model of observational traces
  - (3) Derive maximum likelihood estimator

$$P(\{Y_s[\mathbf{a}] : s > t\} \mid \mathcal{H}_t)$$



# Modeling Observational Traces

- We use a marked point process (MPP):

$$\{(T_i, X_i)\}_{i=1}^{\infty}$$

- Points model the *event times*: measurements or actions
- Mark models the type of event

$$\mathcal{X} = (\mathbb{R} \cup \{\emptyset\}) \times (\mathcal{C} \cup \{\emptyset\}) \times \{0, 1\} \times \{0, 1\}$$


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$z_y$


**Did we measure an outcome?**

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**Did we take an action?**

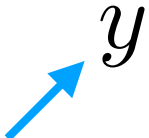
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  $y$

**What is the value of the outcome?**

# Modeling Observational Traces


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$y$   $a$   $z_y$   $z_a$



**What action did we take?**

# Modeling Observational Traces

- Parameterize MPP using hazard and mark density:

$$\lambda^*(t, x) = \lambda^*(t)p^*(x \mid t)$$

# Modeling Observational Traces

- Parameterize MPP using hazard and mark density:

$$\lambda^*(t, x) = \lambda^*(t)p^*(x | t)$$



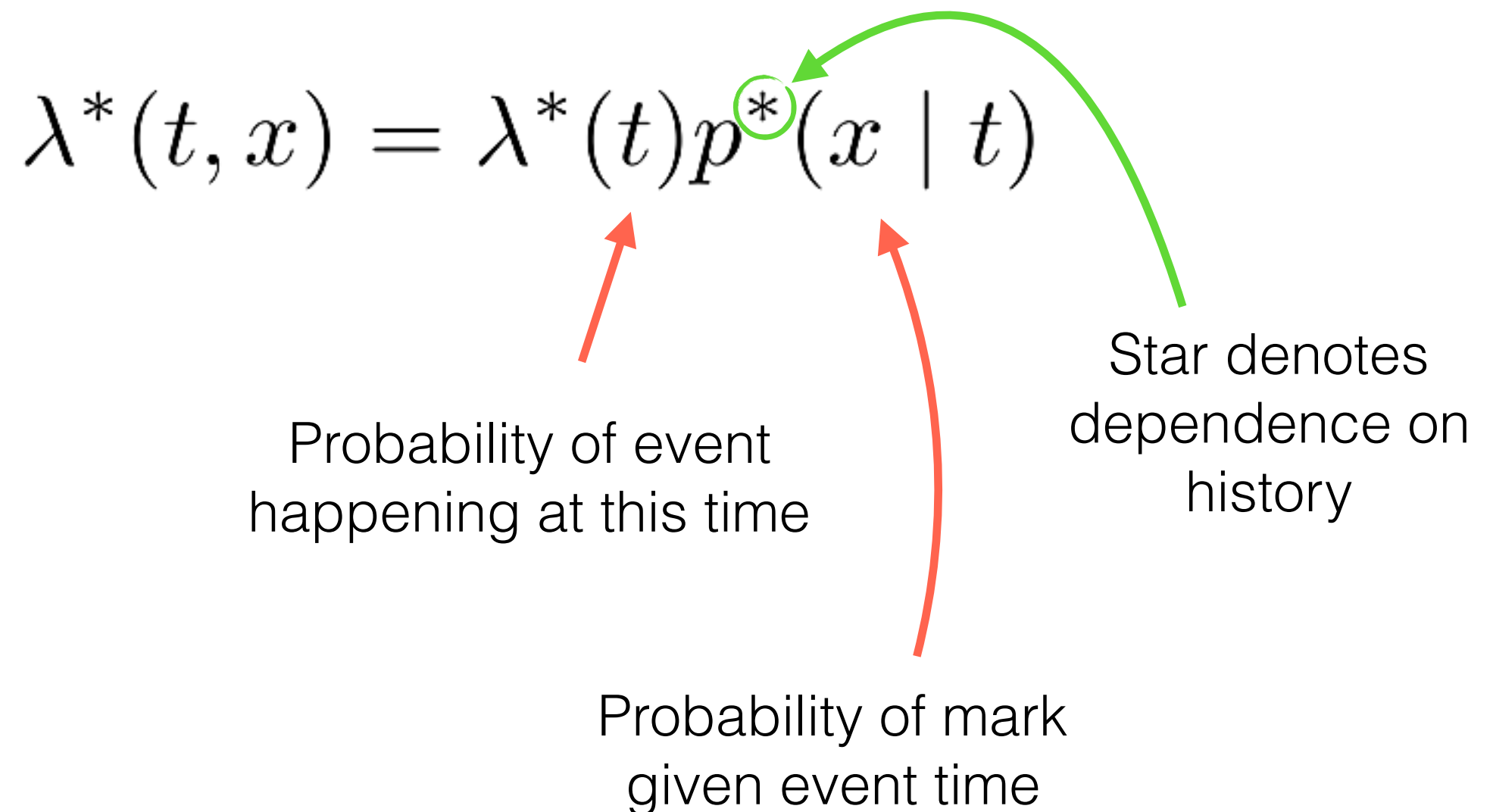
Probability of event  
happening at this time

The diagram illustrates the decomposition of the hazard function  $\lambda^*(t, x)$  into its components. A red arrow points from the text 'Probability of event happening at this time' to the term  $\lambda^*(t)$  in the equation above. A second red arrow, which is curved, points from the text 'Probability of mark given event time' to the term  $p^*(x | t)$  in the same equation.

Probability of mark  
given event time

# Modeling Observational Traces

- Parameterize MPP using hazard and mark density:

$$\lambda^*(t, x) = \lambda^*(t) p^*(x | t)$$


Probability of event happening at this time

Probability of mark given event time

Star denotes dependence on history



# Modeling Observational Traces

- Parameterize MPP using hazard and mark density:

$$\lambda^*(t, x) = \lambda^*(t)p^*(x \mid t)$$

- Estimate MPP by maximizing probability of traces

$$\ell(\theta) = \sum_{j=1}^n \log p_{\theta}^*(y_j \mid t_j, z_{y_j}) + \sum_{j=1}^n \log \lambda_{\theta}^*(t)p_{\theta}^*(a_j, z_{y_j}, z_{a_j} \mid t_j, y_j) - \int_0^{\tau} \lambda_{\theta}^*(s)ds$$



**Model the conditional probability of the outcome using a GP**

# Recovering the CGP

- When does the MPP GP recover the CGP?
- In addition to Consistency, we define two assumptions

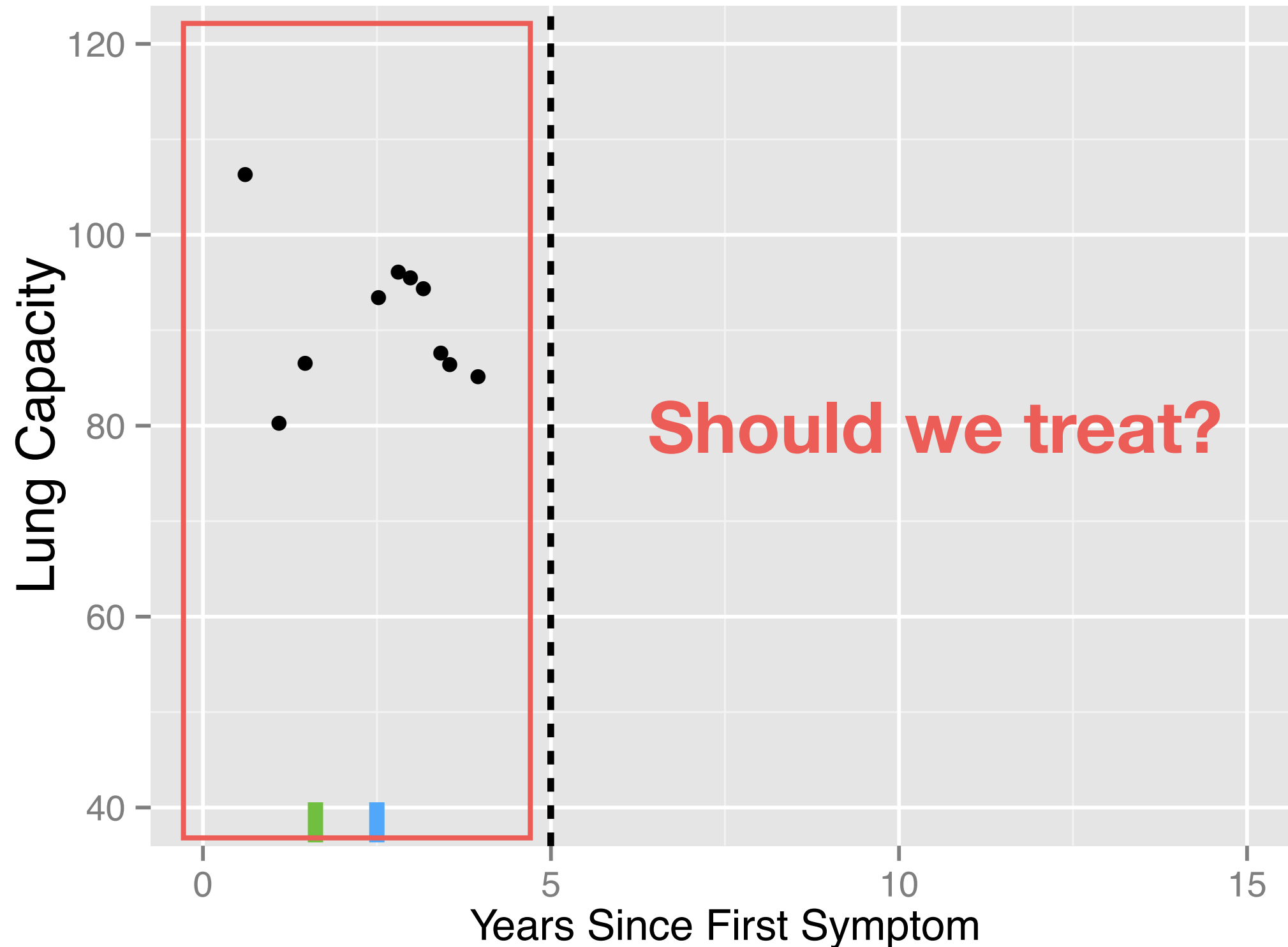
# Recovering the CGP

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- Continuous-time NUC
  - Analogue of NUC for MPP

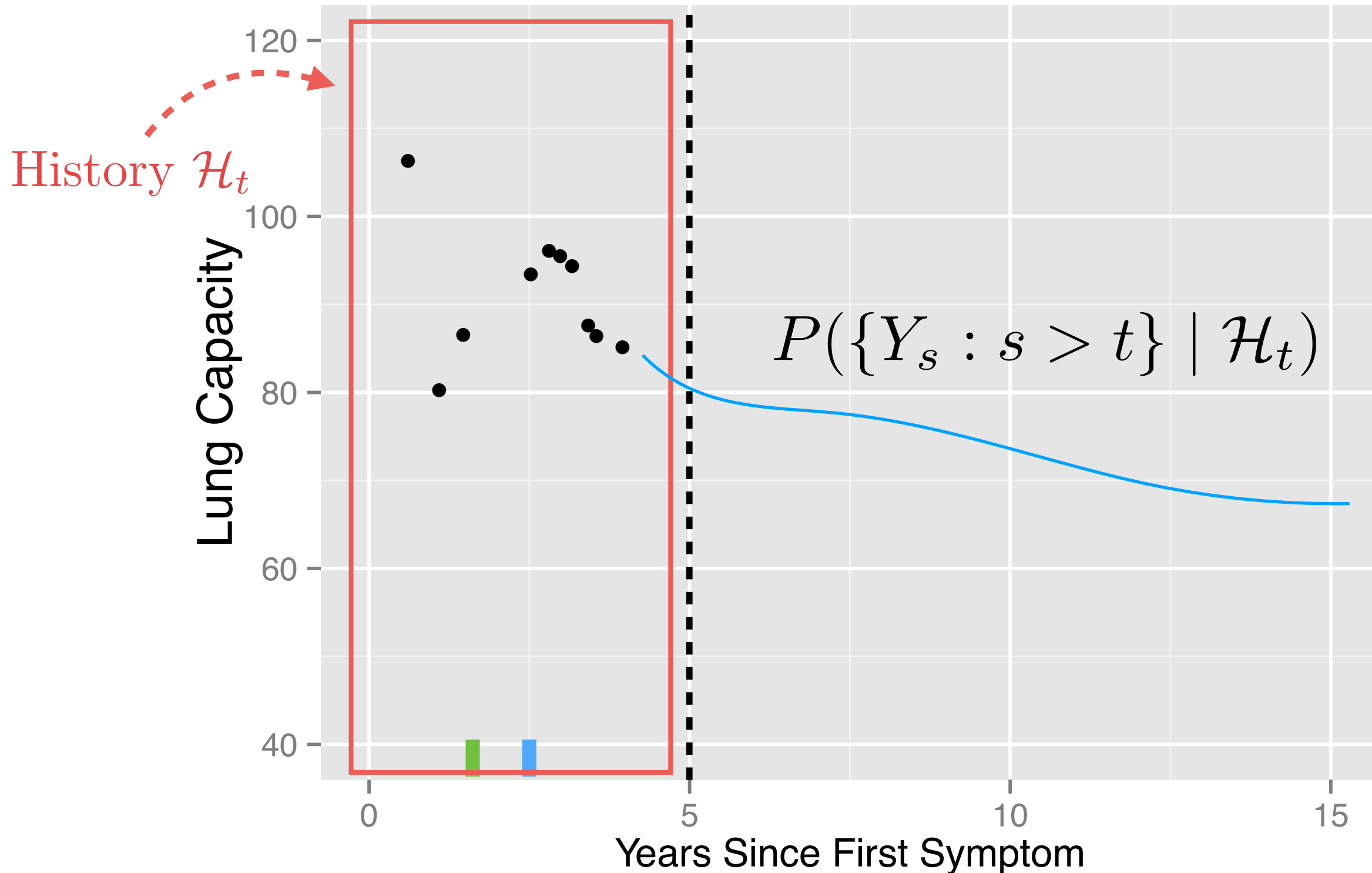
# Recovering the CGP

- When does the MPP GP recover the CGP?
- In addition to Consistency, we define two assumptions
- Continuous-time NUC
  - Analogue of NUC for MPP
- Non-informative measurement times
  - Measurement and action times are conditionally independent of potential outcomes

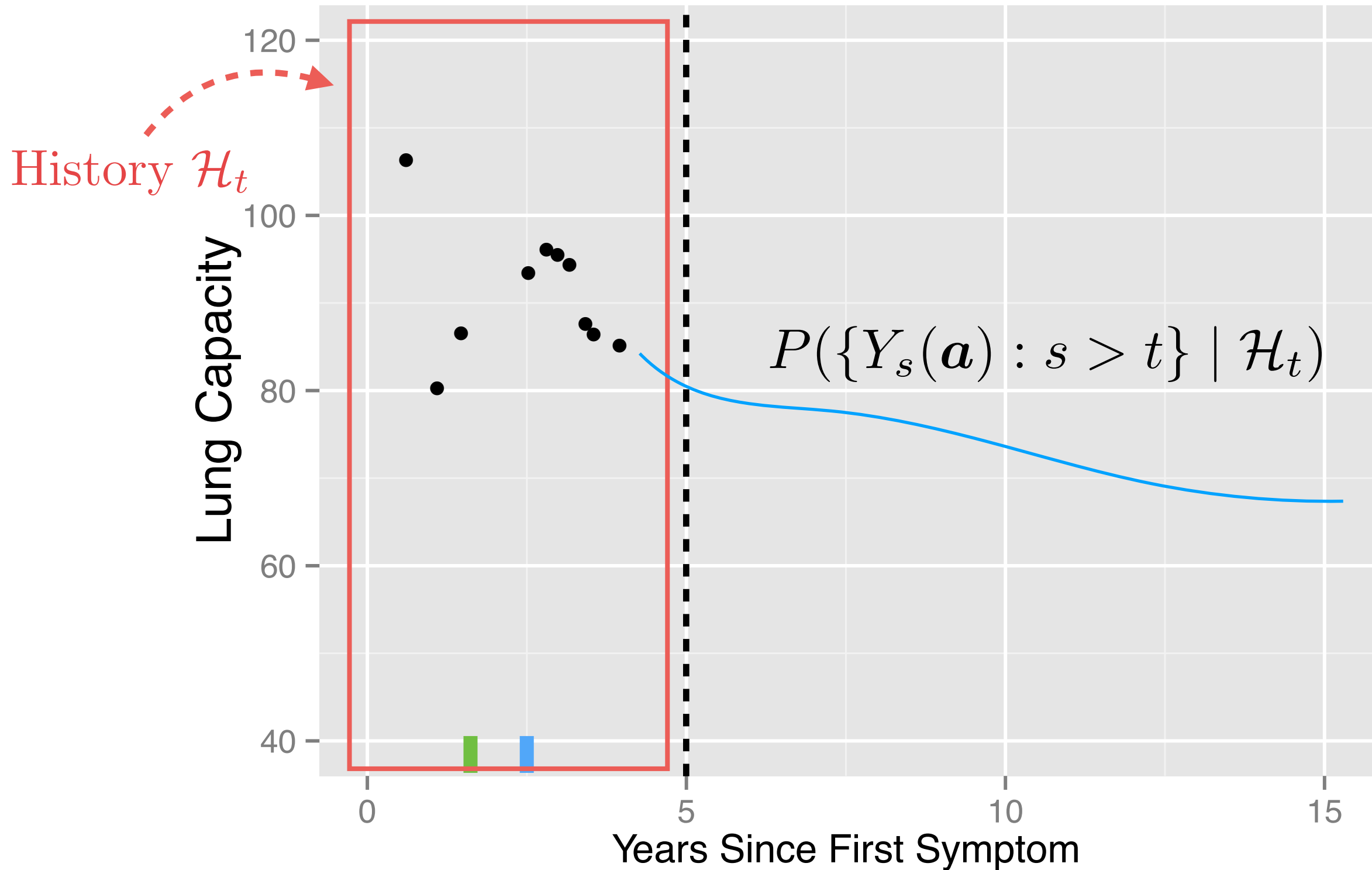
# Reliable Decisions with CGPs



# Classical Supervised Model



# Counterfactual GP



# Simulated Data

- Simulate observational traces from multiple regimes
- Traces are treated by policies unknown to learners
- In regimes A and B, policies satisfy our assumptions
- In regime C, policy violates our assumptions
- Simulate three training sets (regimes A, B, and C)
- Simulate one common test set (regime A)



# Results

- Risk scores:
  - Use Baseline and CGP to predict final severity marker
  - Normalize predictions to  $[0, 1]$

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**CGP risk scores are stable across regime A and B training data**

	Regime <i>A</i>		Regime <i>B</i>		Regime <i>C</i>	
	Baseline GP	CGP	Baseline GP	CGP	Baseline GP	CGP
Risk Score $\Delta$ from <i>A</i>	0.000	0.000	0.083	0.001	0.162	0.128
Kendall's $\tau$ from <i>A</i>	1.000	1.000	0.857	0.998	0.640	0.562
AUC	0.853	0.872	0.832	0.872	0.806	0.829

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## Baseline GP scores change

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**CGP relative risk across patients is also stable across training data A and B**

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## Baseline GP's relative risk changes

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**CGP AUC is constant across regimes A and B**

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**Baseline GP's AUC is unstable**

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# Results

- Risk scores:
  - Use Baseline and CGP to predict final severity marker
  - Negate predictions and normalize to  $[0, 1]$

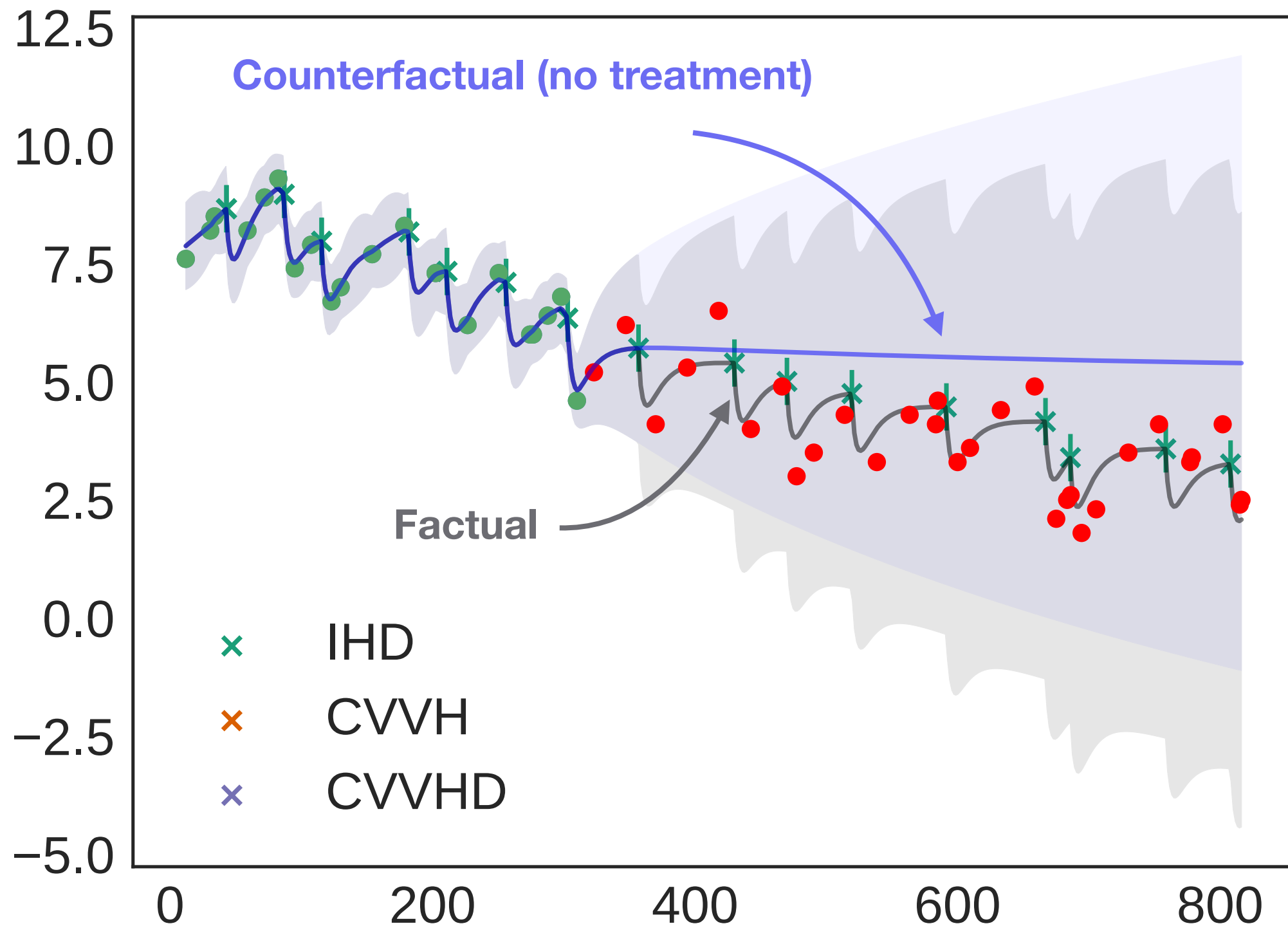
**CGP risk scores are unstable if the policy in the training data violates our assumptions**

	Regime $A$		Regime $B$		Regime $C$	
	Baseline GP	CGP	Baseline GP	CGP	Baseline GP	CGP
Risk Score $\Delta$ from $A$	0.000	0.000	0.083	0.001	0.162	0.128
Kendall's $\tau$ from $A$	1.000	1.000	0.857	0.998	0.640	0.562
AUC	0.853	0.872	0.832	0.872	0.806	0.829

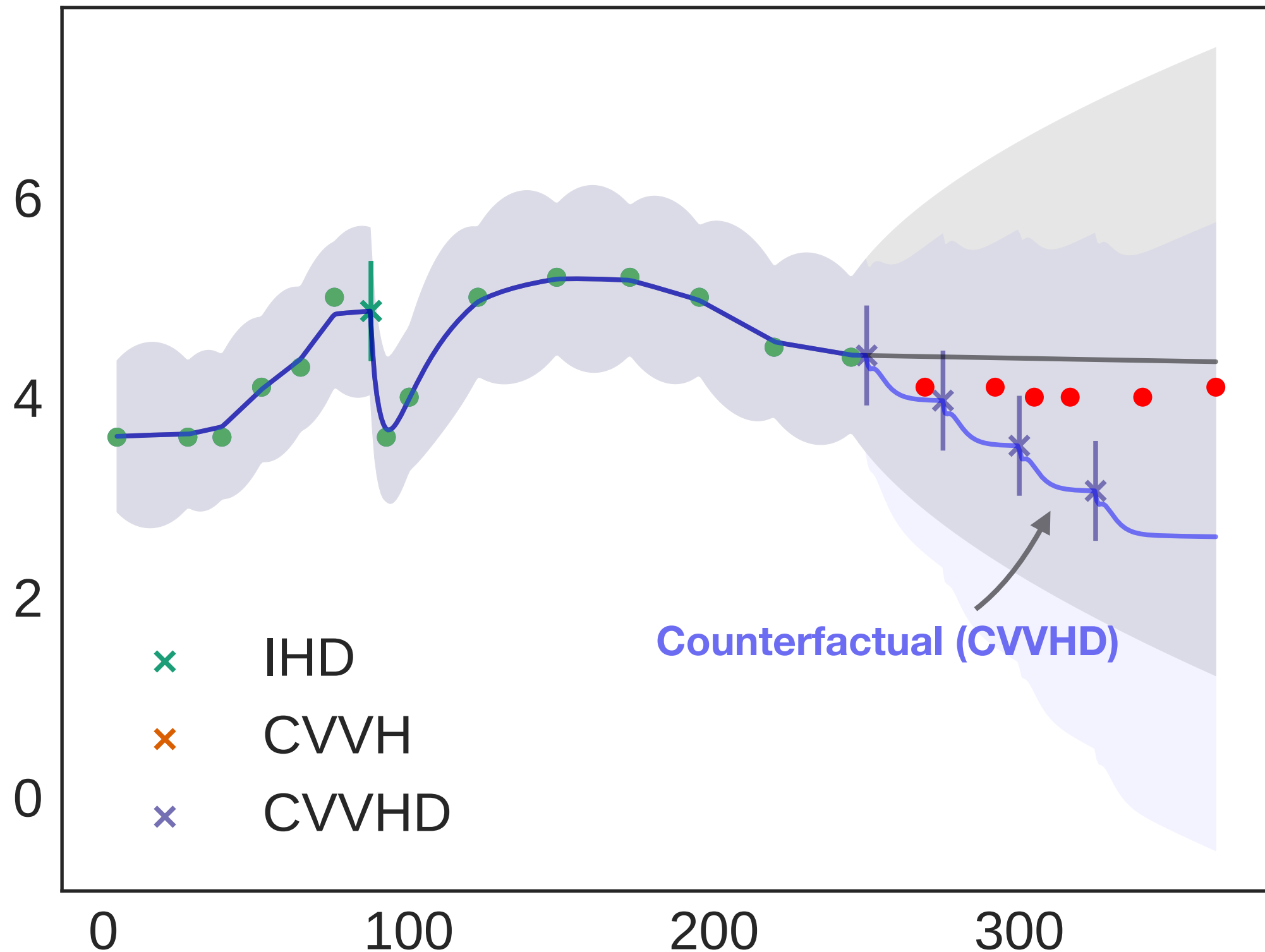
# Medical Decision-Support using CGPs

- Dialysis is expensive, but necessary when kidneys fail
- Important questions for decision-making:
  - (1) Will this individual be okay if I remove dialysis?
  - (2) Will this individual benefit from dialysis?
- CGP can help to answer these questions

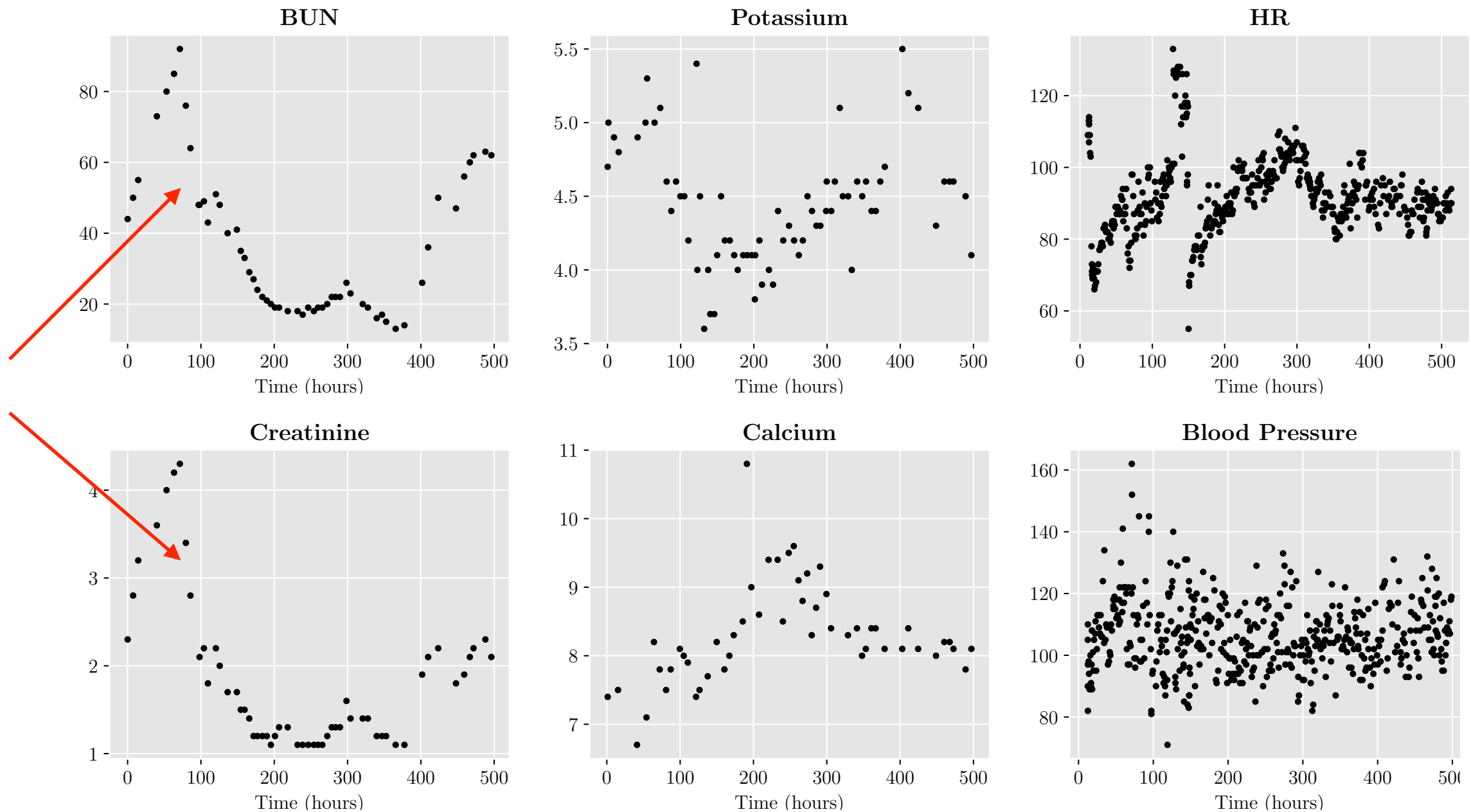
# Medical Decision-Support



# Medical Decision-Support



# A Real ICU Patient with AKI

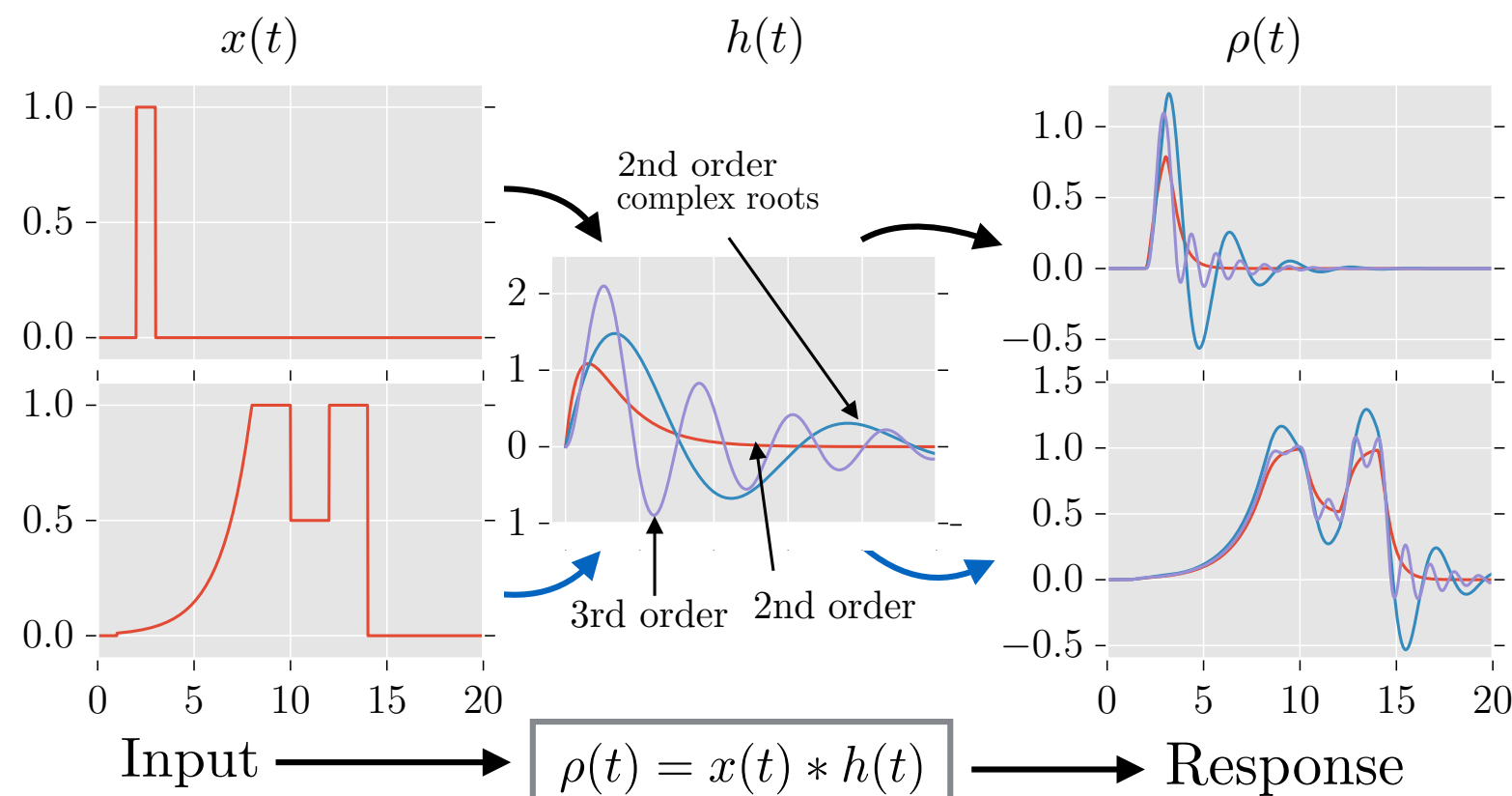


1. Irregularly sampled
2. Unaligned signals
3. Cross correlations

# Continuous-time actions, continuous-time multi-variate trajectories

Input  $x(t)$  convolved with *impulse-response*  $h(t)$  to generate response  $\rho(t)$

$$\rho(t) = x(t) * h(t) = \int_{-\infty}^{\infty} x(\tau)h(t - \tau)d\tau$$



Similar ideas in pharmacokinetics:

**Cutler, 1978**

**Rich et al., 2016**

**Shargel et al. 2005**

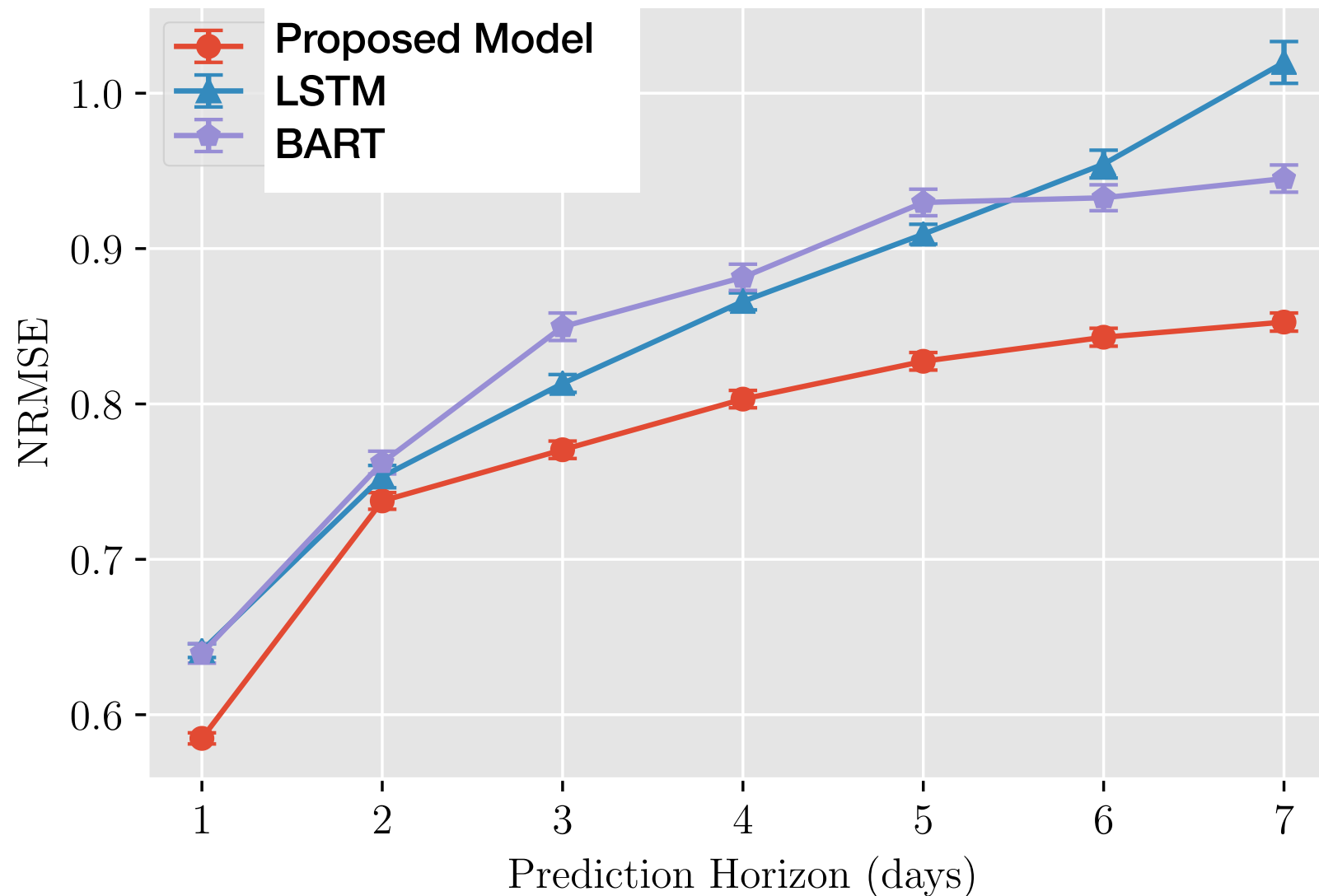
Example: 
$$h(t) = \frac{\alpha\beta}{\beta - \alpha}(e^{-\alpha t} - e^{-\beta t})1(t \geq 0)$$

To allow sharing across signals: 
$$g_d(t) = \psi \underbrace{\rho_0(t)} + (1 - \psi) \underbrace{\rho_d(t)}$$

$\psi \in [0, 1]$

**Soleimani, Subbaswamy, Saria, UAI 2017**

# Quantitative Results



- Better relative performance at longer prediction horizons
- For horizon 7: on test regions with treatment, 15% than BART and 8% better than LSTM

# Conclusions

- Use counterfactual objectives for training predictive models
- Assumptions are critical for counterfactual models
  - But they are not statistically testable
  - Can we develop formal sensitivity analyses?
- Are the other structural assumptions where CGP's can be learned?
- Counterfactual reasoning is orthogonal to other efforts in interpretability and accountability
  - Counterfactual objective tells us what to fit
  - Interpretable models: how to parameterize for transparency



# Key References

- Potential Outcomes

- **Neyman et al., 1923** ibid. 1990 (English)
- **Rubin, 1974** **Rubin, 2005**

- Treatment-Confounder Feedback and G-computation

- **Robins 1986**
- **Robins and Hernan 2009**

- Counterfactual Reasoning and Reliable Decision Support

- **Schulam and Saria, NIPS 2017**
- **Soleimani, Subbaswamy, Saria, UAI 2017**
- **Xu, Xu, Saria, MLHC 2016 (JMLR-to appear)**
- **Dyagilev and Saria, Machine Learning 2015**
- **Soleimani and Saria, UAI 2017**
- Saria and Schulam, NIPS Tutorial 2016

**Thank you!**  
**[ssaria@cs.jhu.edu](mailto:ssaria@cs.jhu.edu)**  
**[www.suchisaria.com](http://www.suchisaria.com)**  
**[@suchisaria](#)**

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